

TrackIT UK RMC Instruction Manual

TrackIT | Navigation Overview | UK IT



Table of Contents

3. What is TrackIT?

6. User Log On and Safety Checks

11. Delivery Process

12. To plant

13. Waiting to load /Loading/Loaded

16. To Site

17. Looking at the mix

18. Material Details

19. Loading Points/Unloading Points

20. Arrived at site

21. Sending a message

28. Unloading

30. Adding Water

33. Adjusting Time Stamps

36. Service Items

37. Finish Unloading

39. Returned Quantity / Left Over Material

45. Finalize

47. Add Customer Comments

50. Signatures

52. No Signature

53 Completion

54. Back to plant

55. Technical - Material Compliance

59. Cancellations

62. User putting themselves on break

67. User putting themselves on breakdown

71. User sign out

76. New ways of working

80. Appendix



TrackIT

What is TrackIT?



TrackIT - Introduction

This training material has been created to provide an overview of basic navigation of TrackIT and associated elements completed during a delivery.

- The UK solution still has elements of development and configuration. Subsequent training material will be updated when these items are delivered.

This is just to give you an indication of what TrackIT brings as the Cadis replacement.

General Note: Material created for the pack has been taken from several test scenarios, so you may notice that SyncroTESS delivery numbers change.

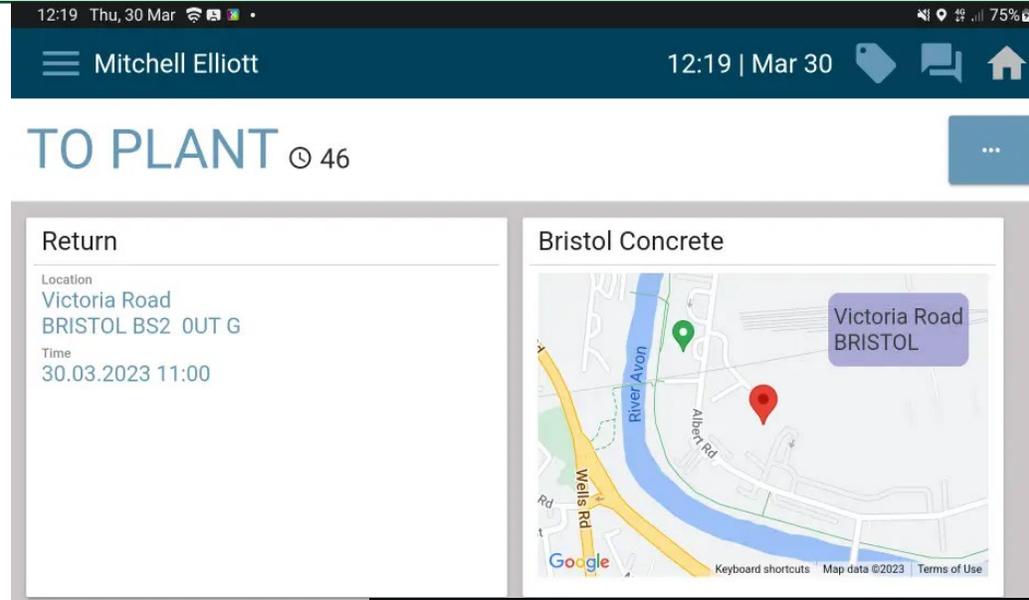
Please direct any questions that you have regarding this guide, after reading, through your local Distribution Resource Manager.



TrackIT – Product Overview

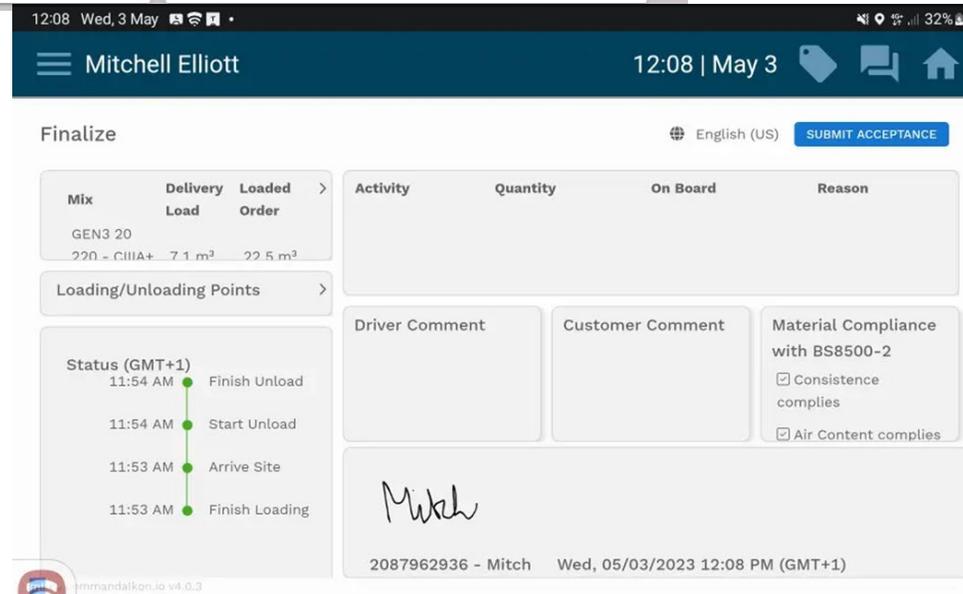
What is TrackIT?

- Replacement of Cadis
- Status Tracking
- GPS Tracking
- Requirement for Dispatch



What is Mobile Ticket Solution?

- Additional Services
- Remaining Load
- Customer Signature
- Requirement for EPOD (SOG and Paperless Process)

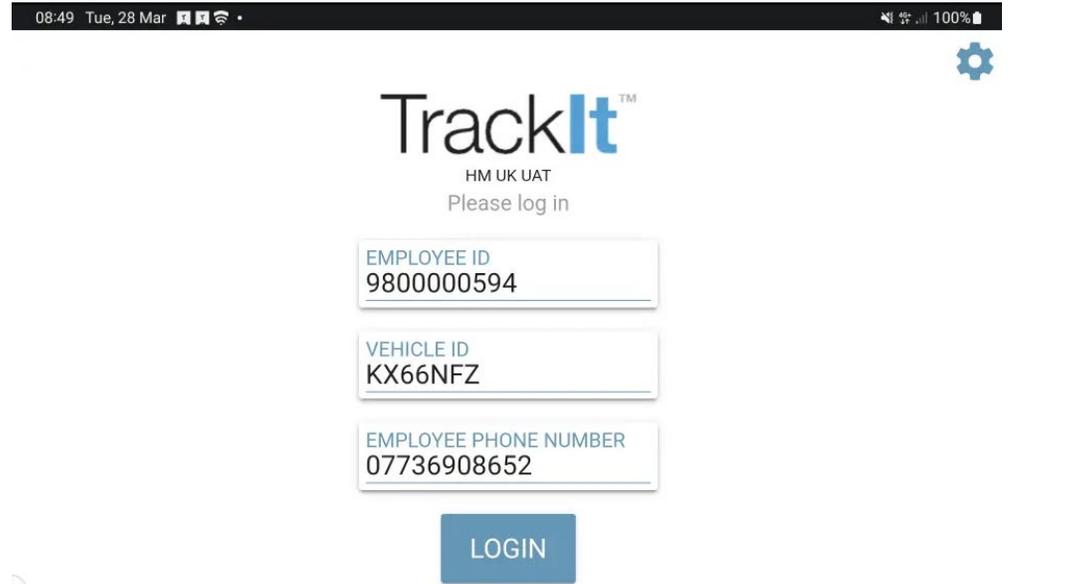


TrackIT

User Log On and Safety Checks



User Log On and Safety Checks



08:49 Tue, 28 Mar 100%

TrackIt™
HM UK UAT
Please log in

EMPLOYEE ID
9800000594

VEHICLE ID
KX66NFZ

EMPLOYEE PHONE NUMBER
07736908652

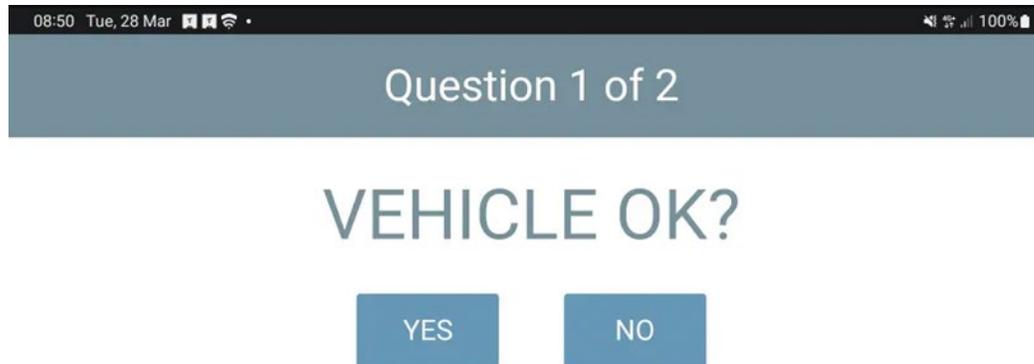
LOGIN

This screenshot shows the initial TrackIT login screen. At the top, there is a status bar with the time '08:49', date 'Tue, 28 Mar', and battery level '100%'. Below this is the TrackIt logo and the text 'HM UK UAT Please log in'. There are three input fields: 'EMPLOYEE ID' with the value '9800000594', 'VEHICLE ID' with the value 'KX66NFZ', and 'EMPLOYEE PHONE NUMBER' with the value '07736908652'. A blue 'LOGIN' button is positioned below the input fields.

This is the initial TrackIT Log in screen.

Users need their employee ID, registration and phone number.

That information will automatically populate the next time the user logs in.



08:50 Tue, 28 Mar 100%

Question 1 of 2

VEHICLE OK?

YES NO

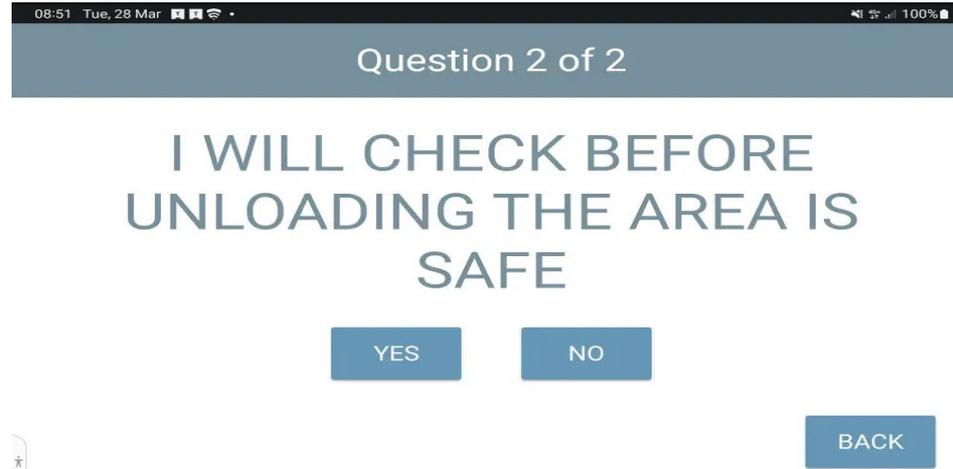
This screenshot shows the first safety question screen. At the top, there is a status bar with the time '08:50', date 'Tue, 28 Mar', and battery level '100%'. Below this is a dark blue header with the text 'Question 1 of 2'. The main question is 'VEHICLE OK?' in large, bold, blue letters. Below the question are two blue buttons: 'YES' and 'NO'.

This is the first safety question that is asked of the user.

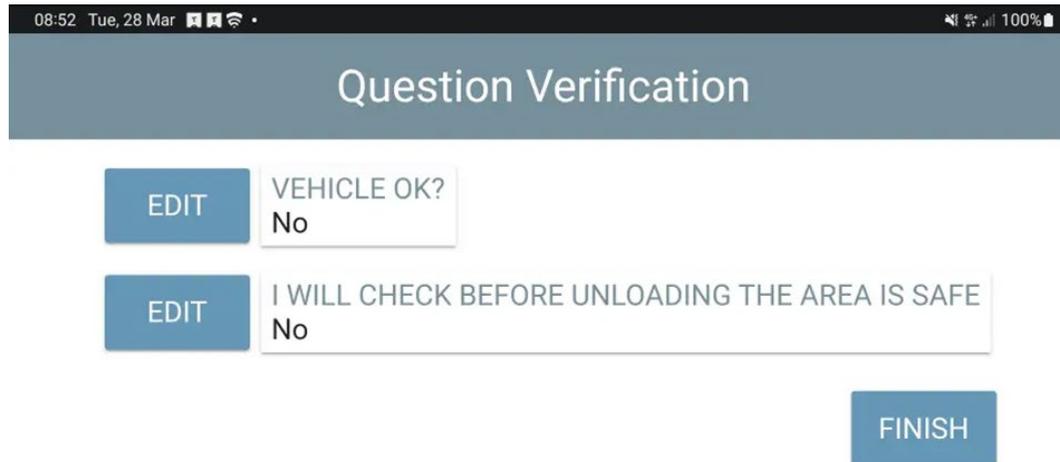
Obviously, if all is ok, the user presses yes.



User Log On and Safety Checks



This is the second safety question that is asked of the user.



There is then a summary of the answers the user has given.

In this scenario, I will take you through if a user puts no to any answer.

They then press finish to confirm their answers.



User Log On and Safety Checks



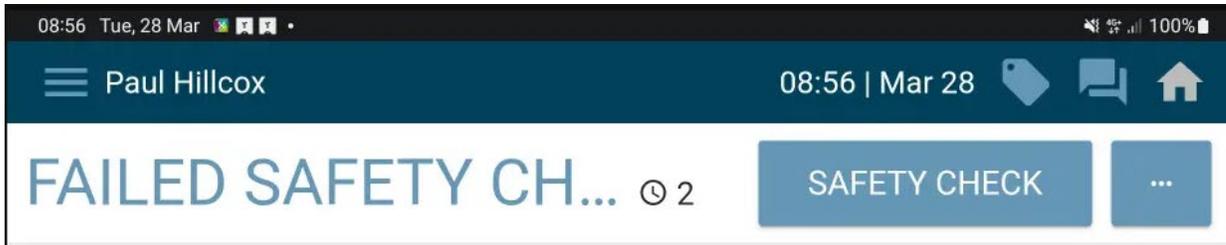
PLEASE CONTACT DISPATCH

OK

After pressing finish, in that scenario, the user gets this screen.

They won't be logged into Syncrotess

Status changed to: FAILED SAFETY CHECK

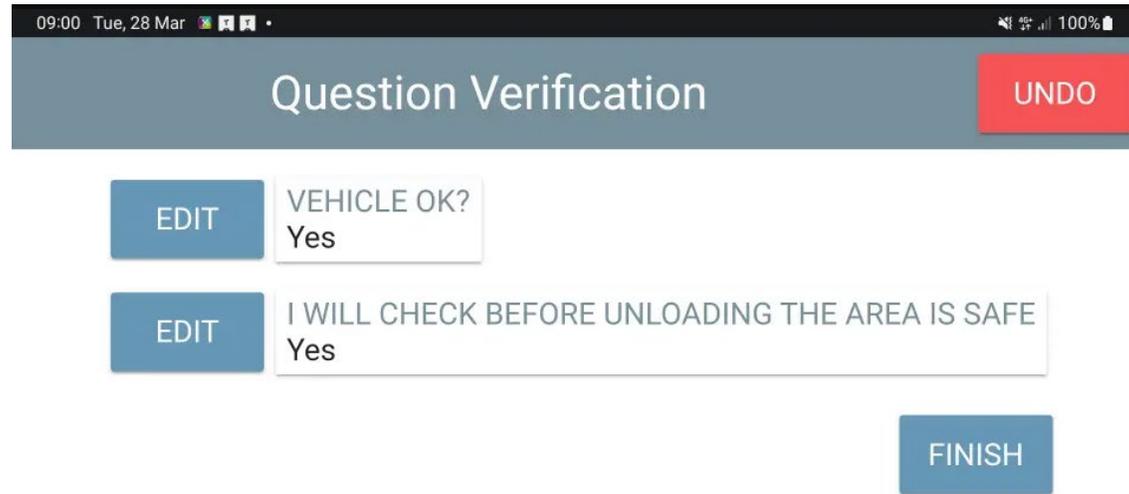


Once the user clicks "ok" in the previous TrackIT screenshot, they then see the status "failed Safety Check".

Here they can click the "Safety Check" button to perform the checks again.



User Log On and Safety Checks



Status changed to: SIGN IN

The user then goes through the checks again, presses yes, if that is the correct thing to press and will get to this screen again, where they can press “Finish”.

TrackIT device then proceeds with the log in process. Here we see the TrackIT status changed to "Sign In".

If TrackIT is unable to connect within the 2minute timer, a “Sign in Timed Out” screen will be displayed.

The user must select "OK" to proceed, they will be logged out and sent back to the tablet screen.

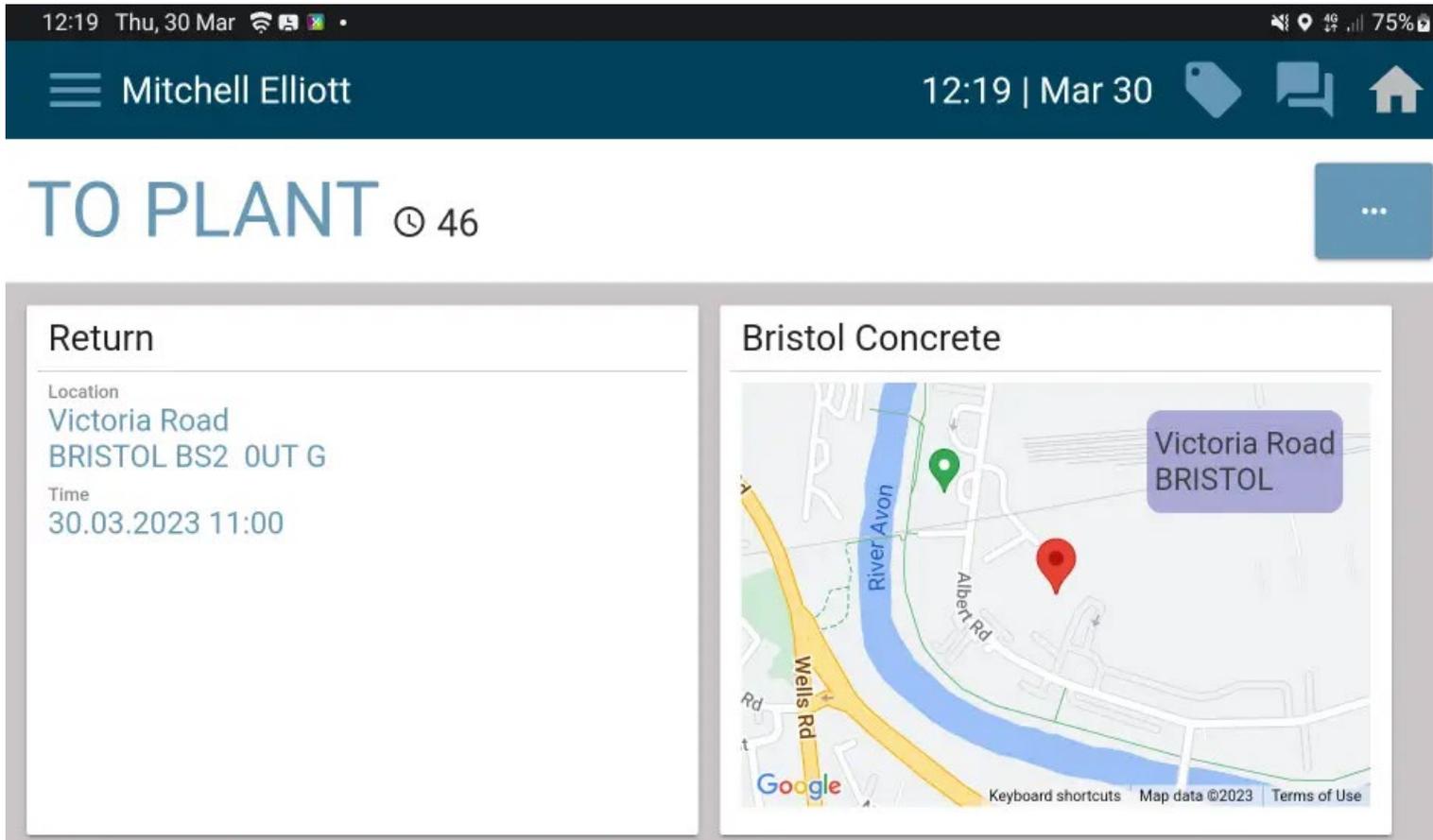


TrackIT

Delivery Process



TrackIT Screenflow RMC Delivery



Here we see that the TrackIT device shows the vehicle is currently returning to a plant.

The plant address details can be found in the bottom left section of the screen, or the plant name and map location can be found in the bottom right section of the screen.



TrackIT Screenflow RMC Delivery



15:18 Wed, 19 Apr

85%

Mitchell Elliott

15:18 | Apr 19

WAITING FOR LOA... 0

2010729185.0000300000_001

Driver Instruction

Header Delivery Instructions

Quantity and Material

6 m³ - C45/55 ECO 10 LST CIIIA+SR DC3 S5 B...

Customer

McLaughlin & Harvey Construction Lt

Gill Simpson

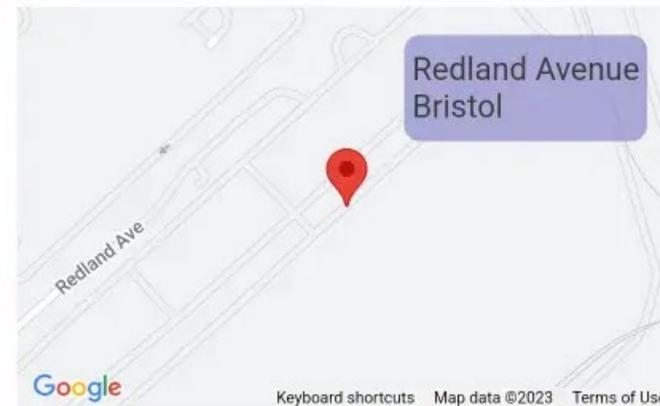
07496711945

Customer Site

Etex Plasterboard Redland Avenue

Redland Avenue

Bristol BS20 0FB

McLaughlin & Harvey Construction Lt
Etex Plasterboard {Redland Avenue}

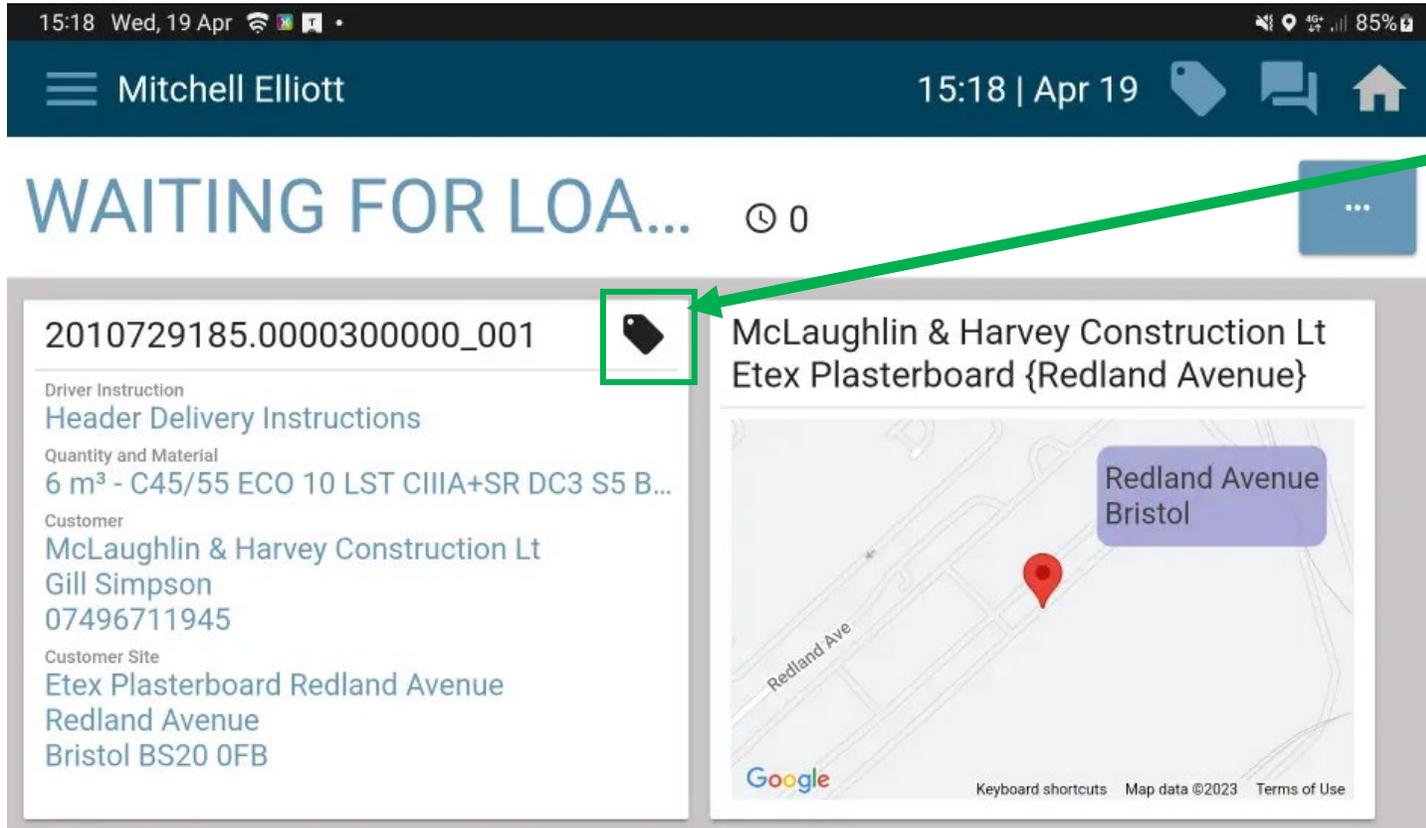
Once the TrackIT device has been updated to indicate that the vehicle has arrived at plant (which will happen when the vehicle breaks the geo fence), the status is automatically updated to "Waiting for Loading" if an allocation has been given.

This now includes the allocation details.

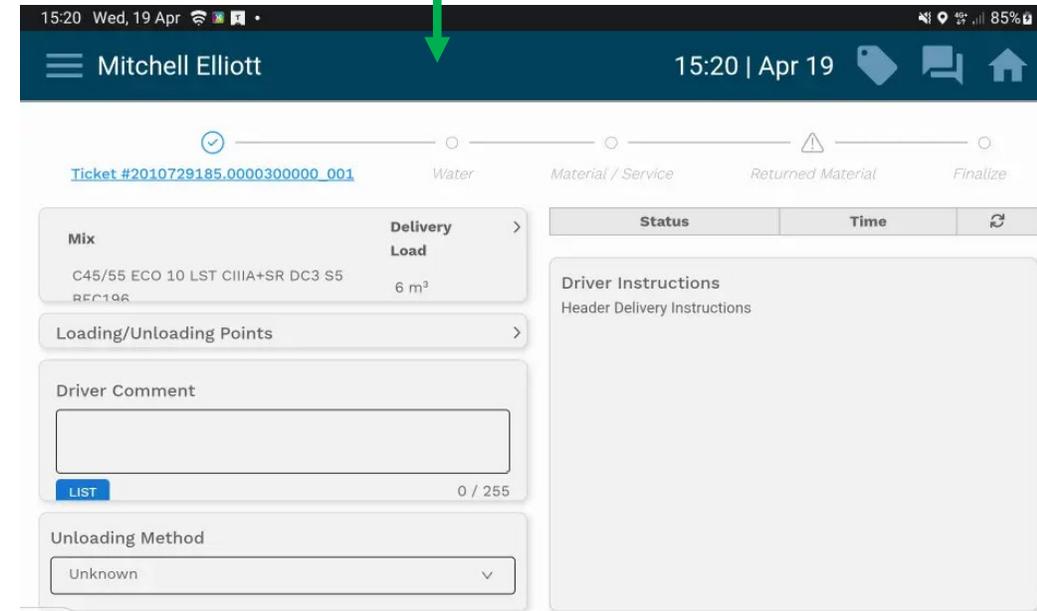
If an allocation has not been given from SyncroTESS, the TrackIT device will show as status "Idle".



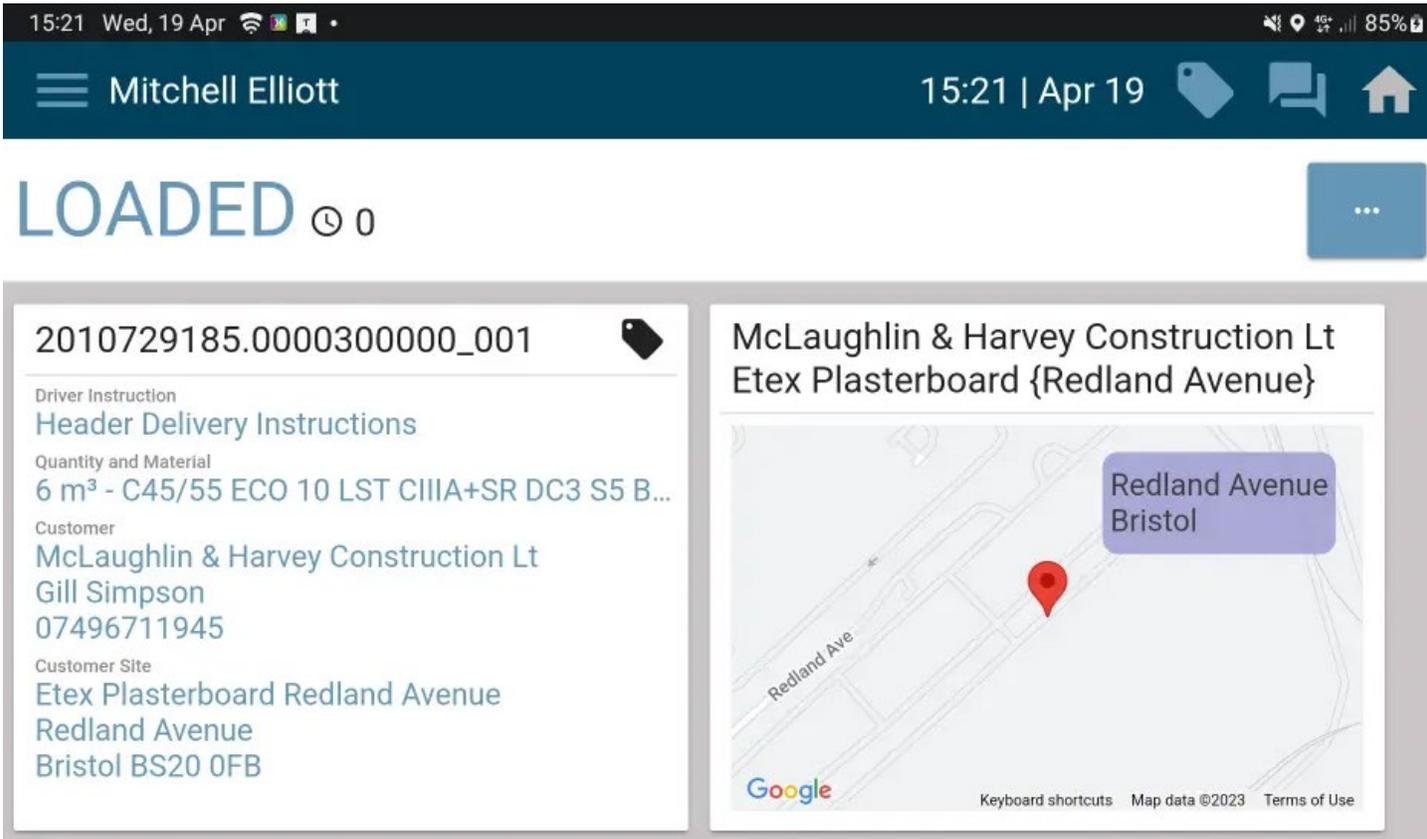
TrackIT Screenflow RMC Delivery



Clicking on the ticket icon takes you to the mobile ticket.



TrackIT Screenflow RMC Delivery



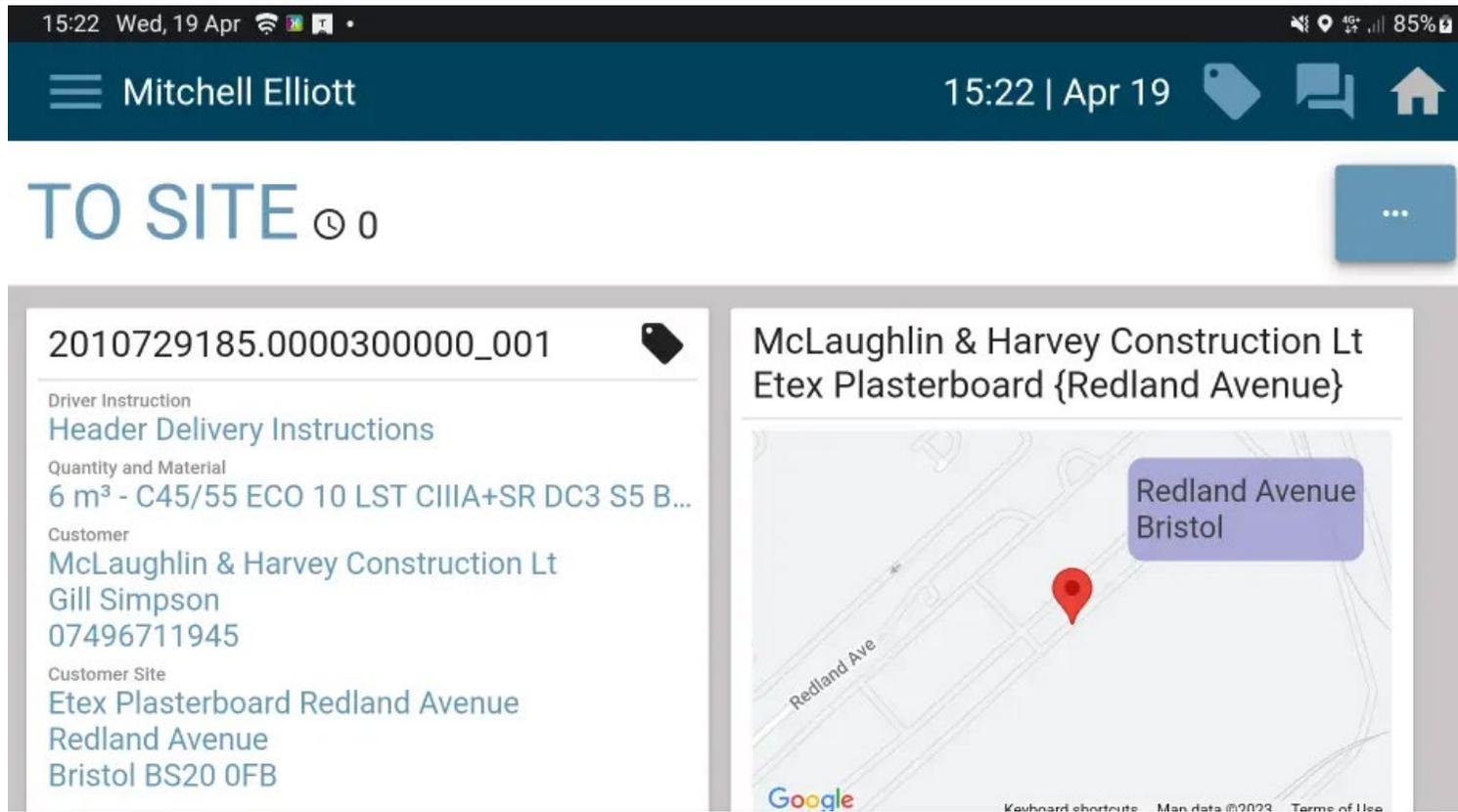
Once the load has been loaded, the message on the screen will change to “Loaded”.

The user can then proceed with the delivery.

Loaded update is sent by SAP once batcher has completed loading



TrackIT Screenflow RMC Delivery



Here we have confirmed that we have started travelling "To Site" in TrackIT.

The mix description, customer name, site details and map are available on the screen.

Status update is automatic once the vehicle has left plant geofence



TrackIT Screenflow RMC Delivery



14:42 Wed, 19 Apr 4G+ 74%

Mitchell Elliott 14:42 | Apr 19

Ticket #2087962684

Water Material / Service Returned Material Finalize

| Mix | Delivery Load | Loaded Order |
|---|------------------|------------------|
| C45/55 ECO 10 LST CIIIA+SR DC3 S5 BEC196 | 6 m ³ | 6 m ³ |

| Status | Time |
|----------------|------------------|
| Finish Loading | 02:42 PM (GMT+1) |

Driver Instructions

Driver Comment

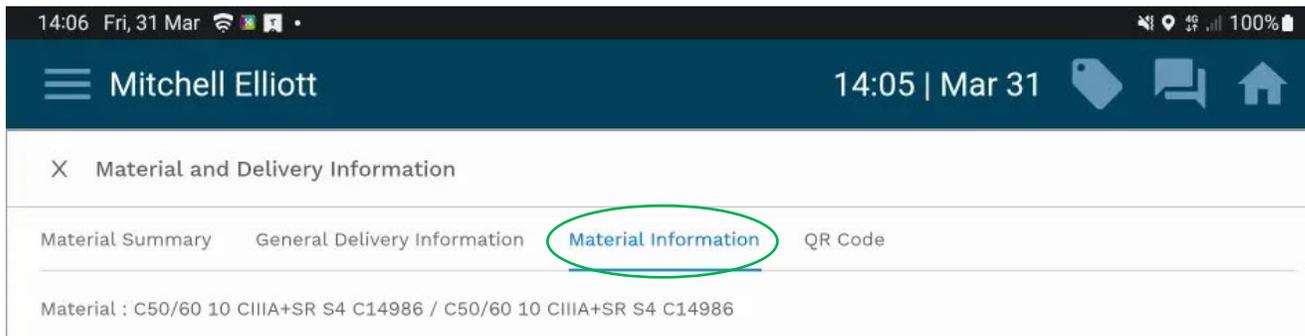
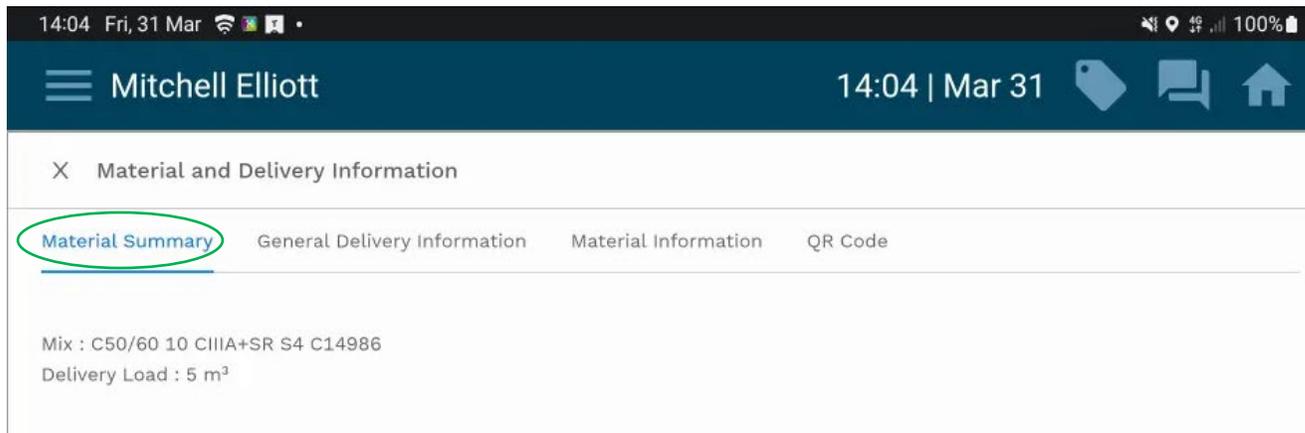
Unloading Method: Unknown

If we now look at the ticket details again, we can see that the details have been updated with a time stamp showing when the concrete had finished loading.

Selecting the "Mix" field allows us to see additional information relating to the loaded material.



TrackIT Screenflow RMC Delivery



MATERIAL DETAILS

Having selected the "Mix" field, there is the additional information relating to the loaded material.

The "Material information" section shows the description of the material but not much else currently.

This can be configured in time.



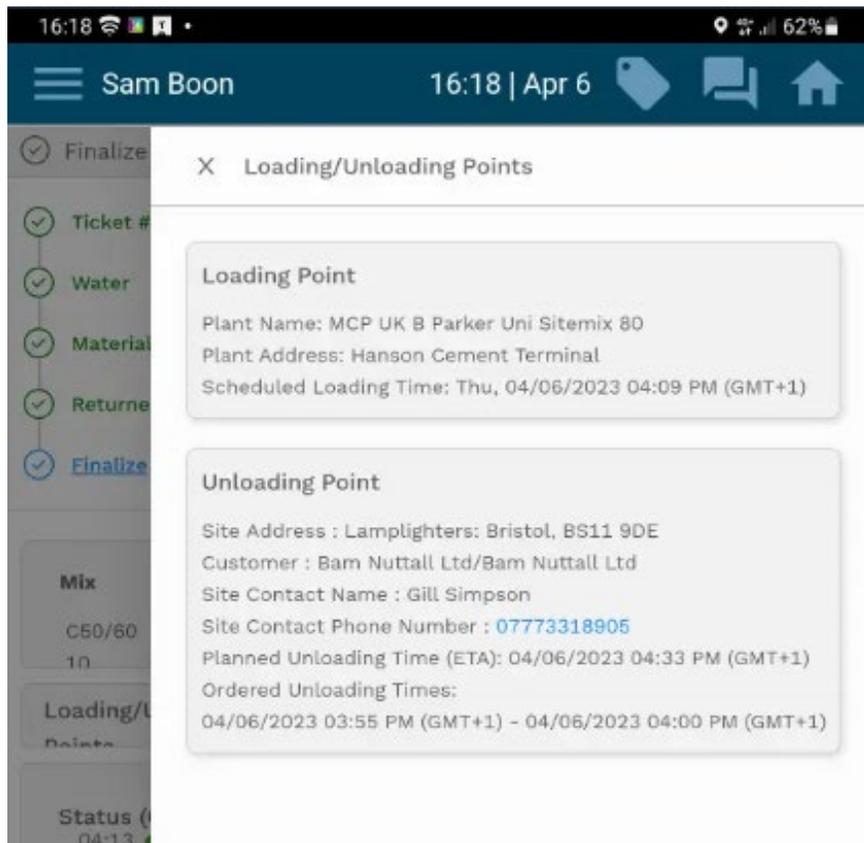
TrackIT Screenflow RMC Delivery



LOADING POINTS / UNLOADING POINTS

Loading and Unloading points are displayed, when selected from mobile ticket.

The site contact phone number is a hyperlink and by clicking on the number the user will be taken to the "Phone" app on the tablet with the site contact number automatically populated.



TrackIT Screenflow RMC Delivery



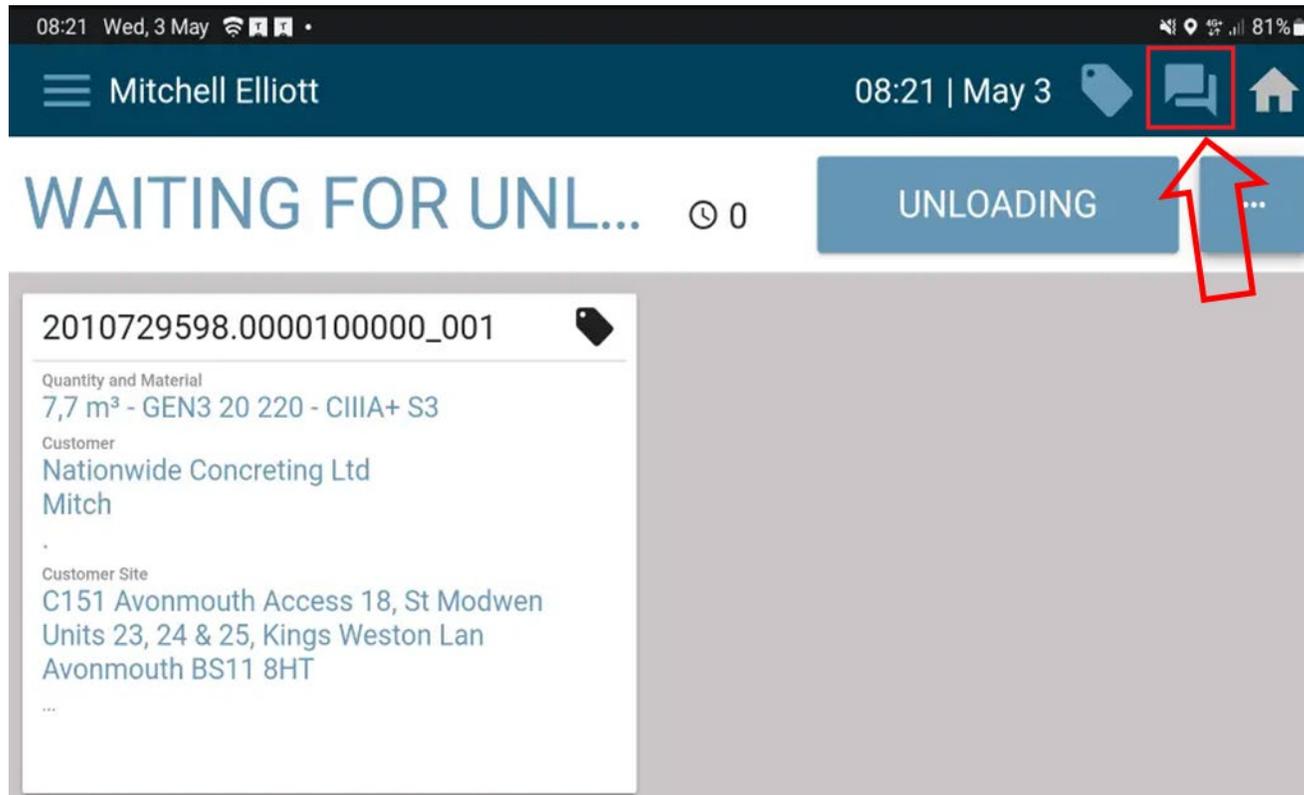
Arrived at Site

Here we have now updated the TrackIT device to indicate that we have arrived on site.

The update should happen at the breaking of the geo fence but, if not done, can be done in the  section.



TrackIT Screenflow RMC Delivery

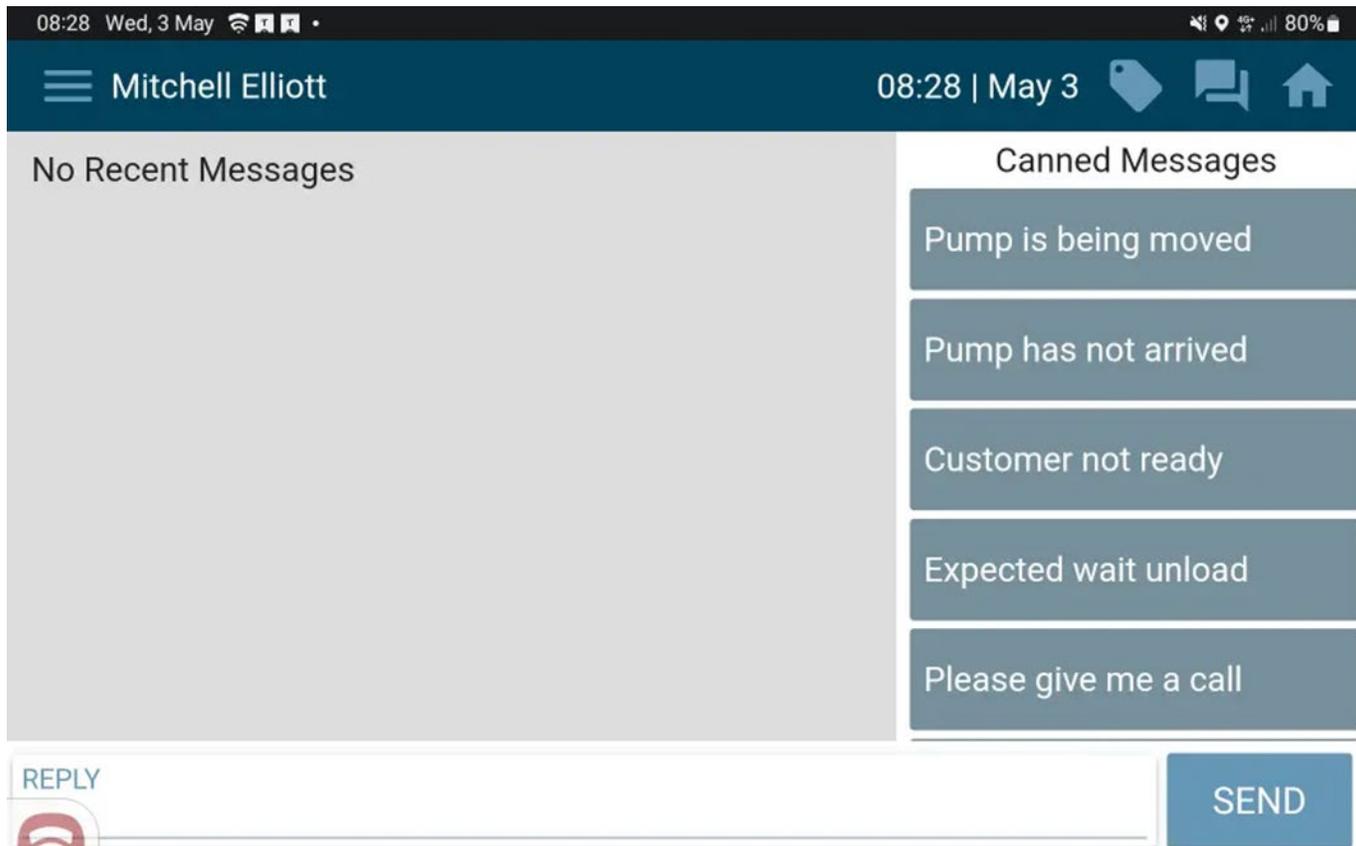


Sending a Message

If a user needs to send a message to the distribution team, they can. This can be done by first selecting the "Messages" icon in the top right.



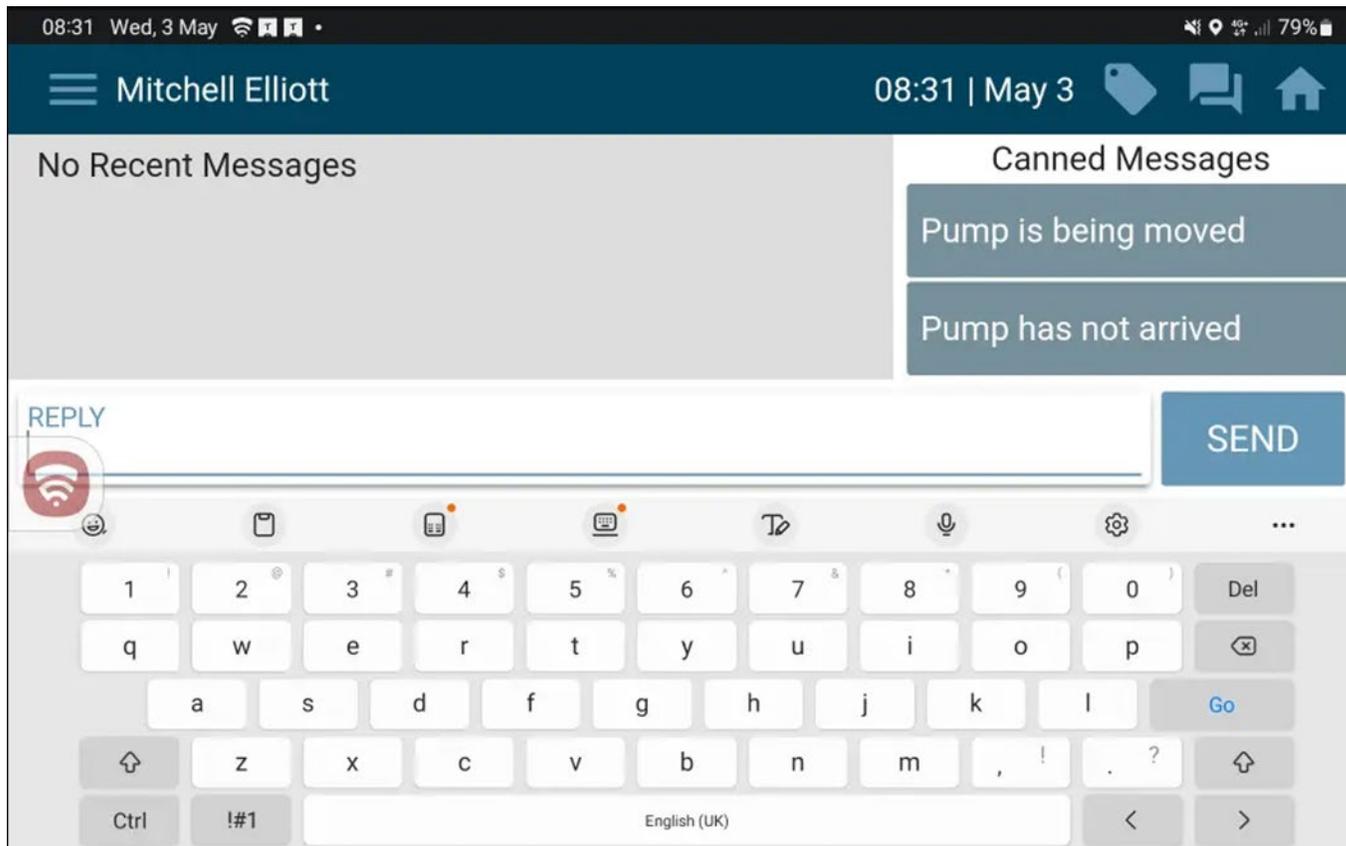
TrackIT Screenflow RMC Delivery



The user is then able to either select from a list of predefined messages on the right hand side (for ease of use), or they can manually type a message by selecting the empty "Reply" bar at the bottom of the screen.



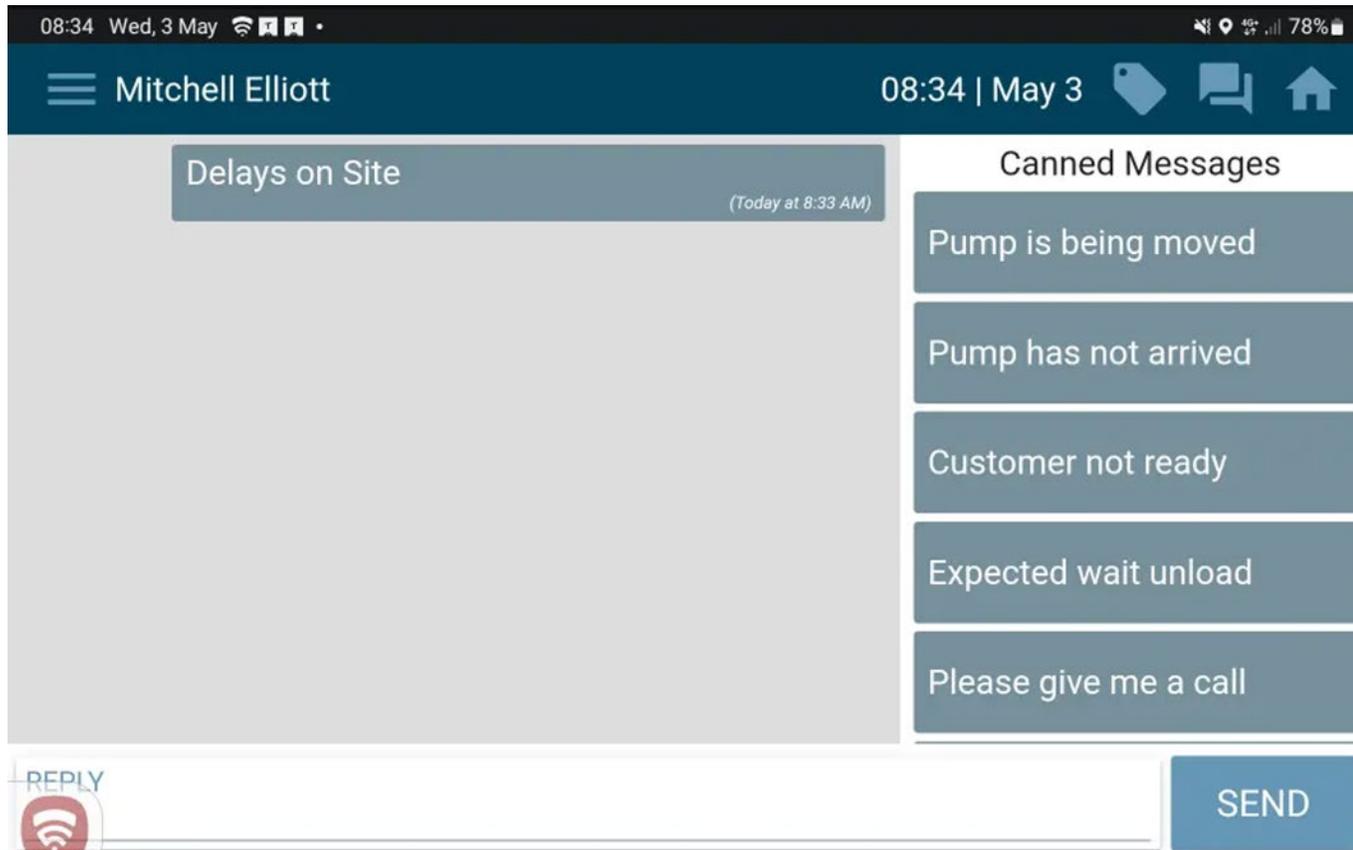
TrackIT Screenflow RMC Delivery



Here we have selected the "Reply" bar at the bottom of the screen. This presents the user with a "keyboard" to allow them to manually type a message.



TrackIT Screenflow RMC Delivery



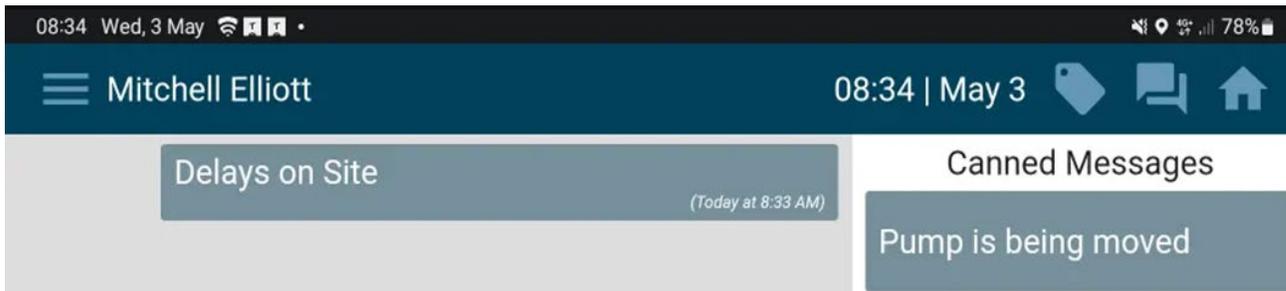
Once a message has been typed, the "Send" button should be pressed.

This will send the message through to the distribution team for them to read in SyncroTESS.

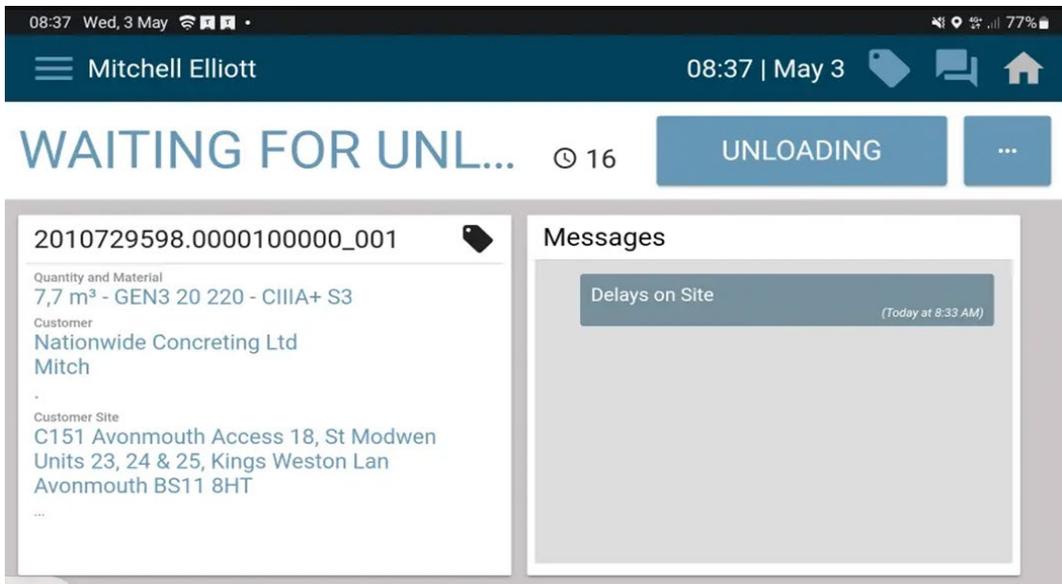
Here is an example of a message that has been sent.



TrackIT Screenflow RMC Delivery



After sending the required message, the user can get back to the status screen by selecting the "Home" icon in the top right.



Here we see the user back at the status screen, this has now created a "Messages" window. This window will show a snapshot of the most recently sent / received messages.



TrackIT Screenflow RMC Delivery



08:38 Wed, 3 May

77%

Ok, Thanks for letting us know.

OK

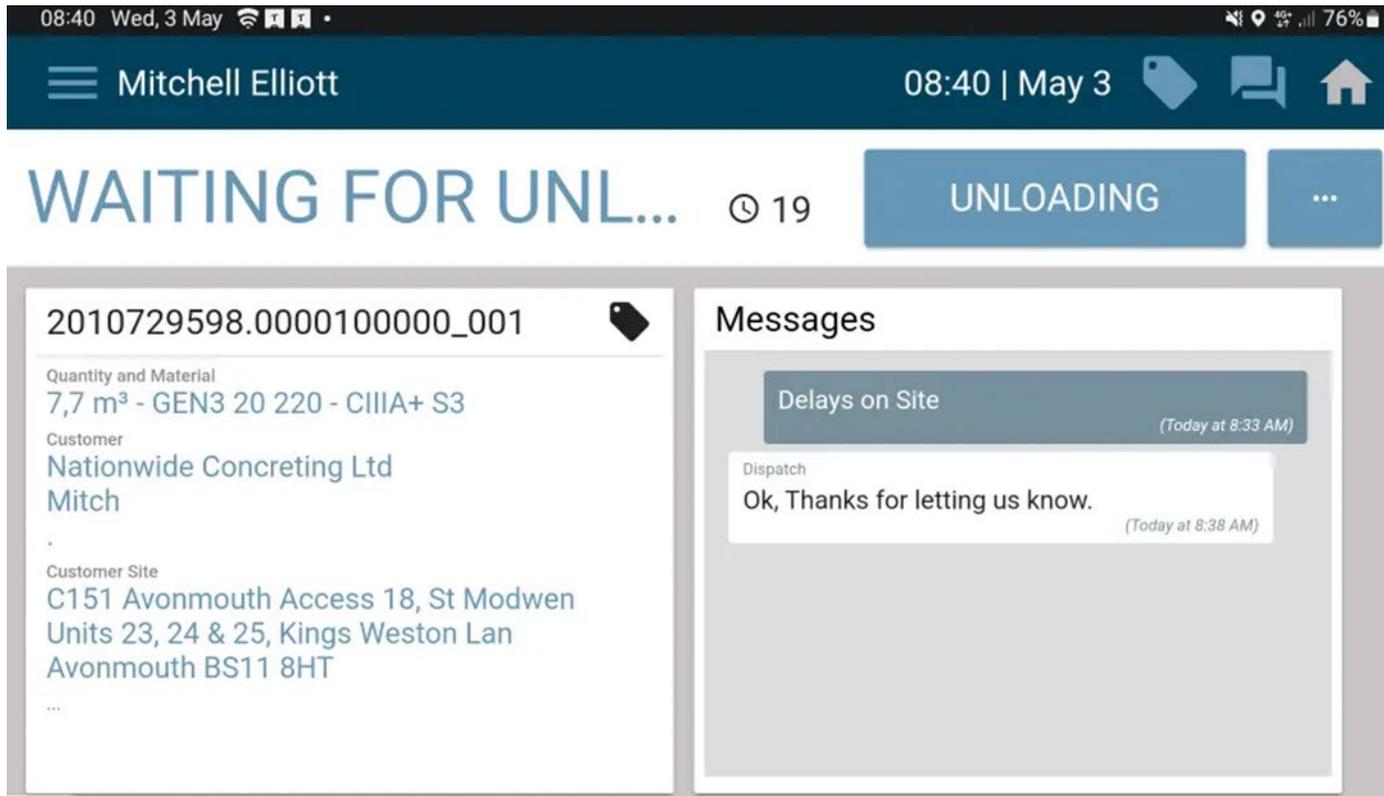
REPLY

Here we see an example of a received message, the user's screen in TrackIT will automatically change to display the message.

Selecting the "OK" button will take the user back to the status screen (Or "Home") and selecting the "Reply" button will take the user to the "Messages" screen.



TrackIT Screenflow RMC Delivery

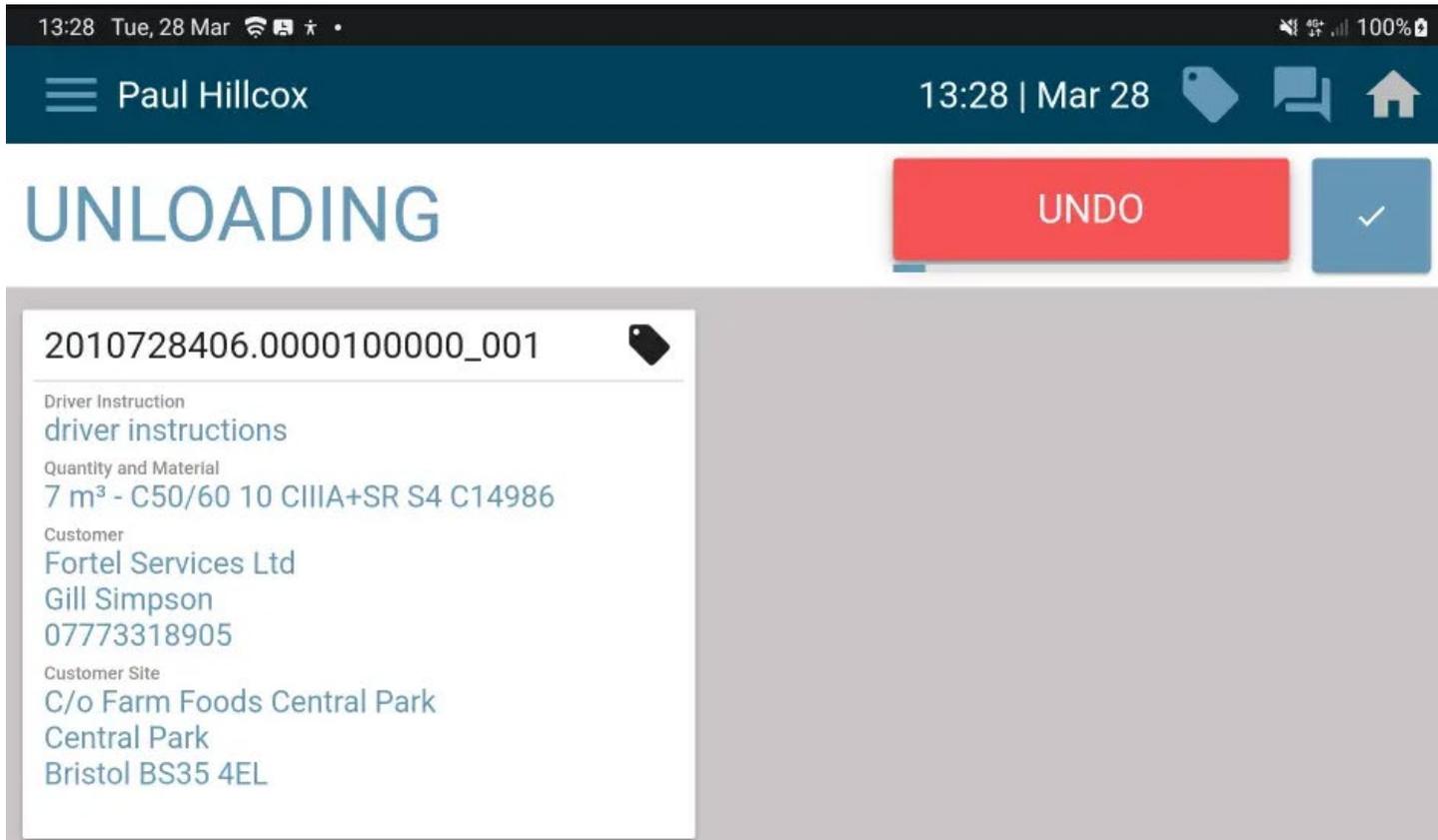


Here we selected "OK".

There is also a messages section in the "Home" Screen



TrackIT Screenflow RMC Delivery



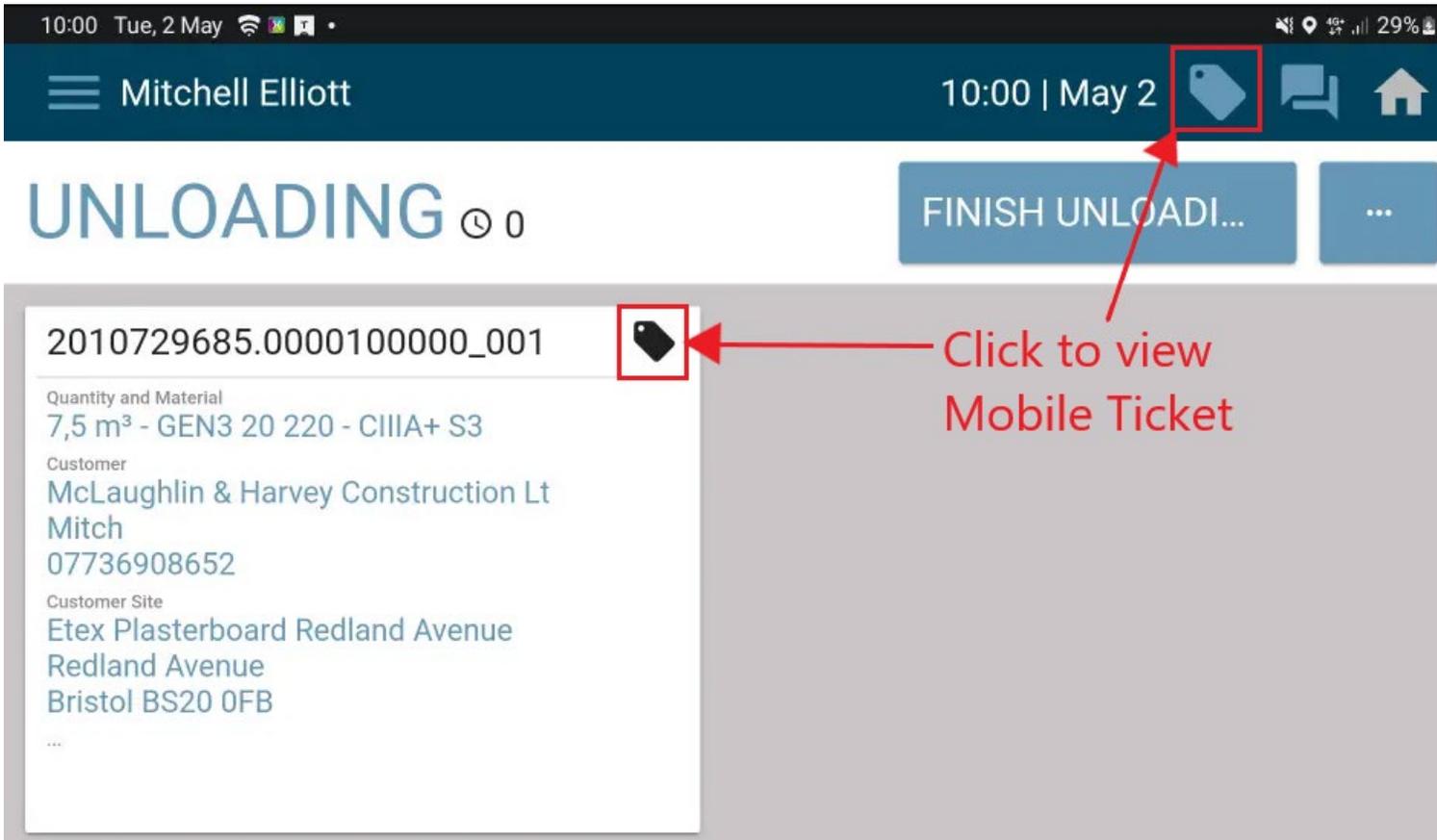
Unloading

After selecting "Unloading" the user is presented with an "Undo" button for 6 seconds.

UNDO is available throughout several stages of the delivery and has a 6 second rule.



TrackIT Screenflow RMC Delivery



TrackIT then updated the status to “Unloading”
A user can manually pull up the mobile ticket details at this stage to start populating any changes like water or additional services



TrackIT Screenflow RMC Delivery



13:50 Tue, 11 Apr 13:50 | Apr 11

Mitchell Elliott

Ticket #2010728439.0000200000_001

Water Material / Service Returned Material Finalize

Mix: EASYGROUND PLUS, Delivery Load: 5 m³

Loading/Unloading Points

| Status | Time | |
|----------------|------------------|--|
| Finish Loading | 01:45 PM (GMT+1) | |
| Arrive Site | 01:48 PM (GMT+1) | |
| Start Unload | 01:49 PM (GMT+1) | |
| Finish Unload | 01:50 PM (GMT+1) | |

Adding Water

In this next step, we need to suggest the addition of water.

Here we click on the "water" icon (see the red arrow).



TrackIT Screenflow RMC Delivery



15:32 Wed, 19 Apr

88%

Mitchell Elliott

15:32 | Apr 19

Ticket #2087962686 Water Material / Service Returned Material Finalize

Water*

Water

Reason

At Customer Request

By Driver

Quantity

CANCEL

ADD

This allows us to identify:

- How much water was added
- A reason why it was added



TrackIT Screenflow RMC Delivery



13:53 Tue, 11 Apr 77%

Mitchell Elliott 13:53 | Apr 11

Ticket #2010728439.0000200000_001
 [Water](#)
 Material / Service
 ⚠ Returned Material
 Finalize

| Water | Reason | On Board | Time | |
|-----------|-----------|------------------|------------------|---------------------|
| 10 Liters | By Driver | 5 m ³ | 01:49 PM (GMT+1) | DELETE ADD WATER |

Once added, we can see a summary of the details, with the option to add additional water.



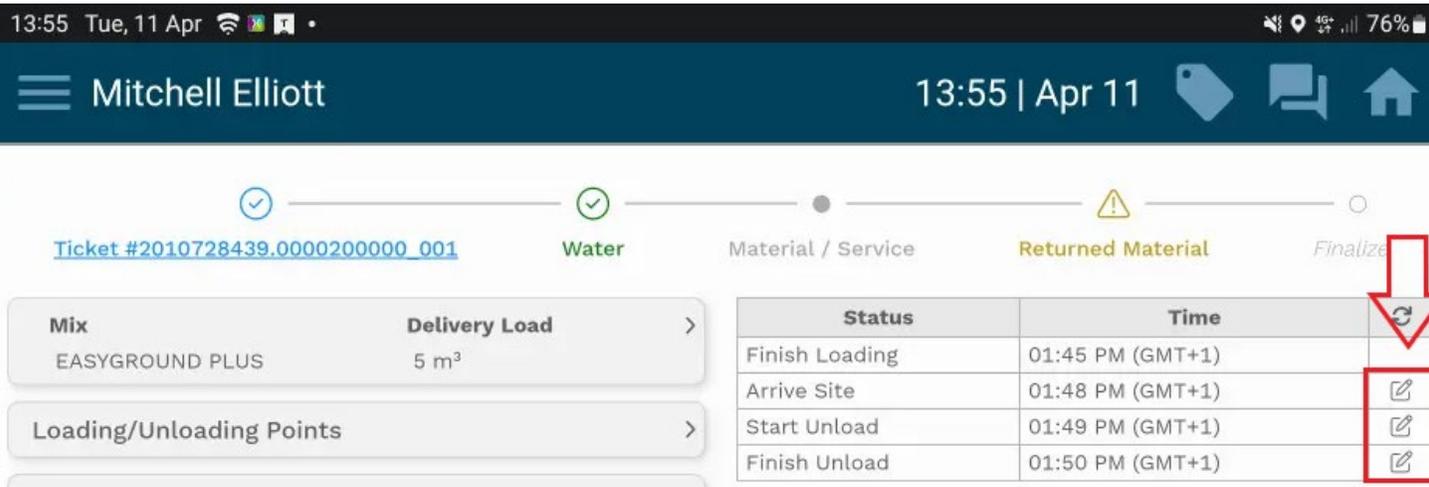
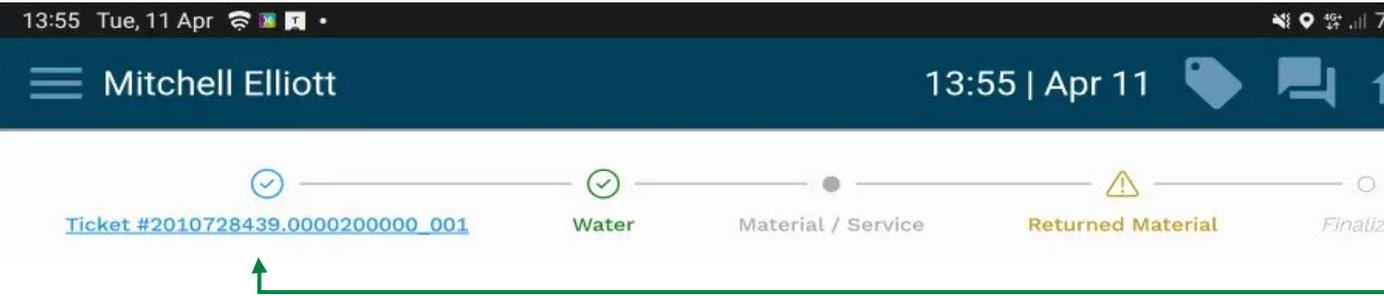
TrackIT Screenflow RMC Delivery



Adjusting Time Stamps

Clicking back into the "Ticket" section.

We are also able to adjust the time stamps for this delivery, if they appear on the screen incorrectly.



TrackIT Screenflow RMC Delivery



13:56 Tue, 11 Apr

Mitchell Elliott 13:56 | Apr 11

Ticket #2010728439.0000200000_001 Water

Mix Delivery Load
EASYGROUND PLUS 5 m³

Loading/Unloading Points

Driver Comment

LIST 0 / 255

Update Status Time

Tue, Apr 11, 2023

- - AM

1 : 52 PM

+ +

SUBMIT

GMT+1

After selecting an edit button, we are presented with a new window to enter information. Here the user needs to select the new time using the + & - buttons



TrackIT Screenflow RMC Delivery



13:58 Tue, 11 Apr 76%

Mitchell Elliott 13:57 | Apr 11

Ticket #2010728439.0000200000_001

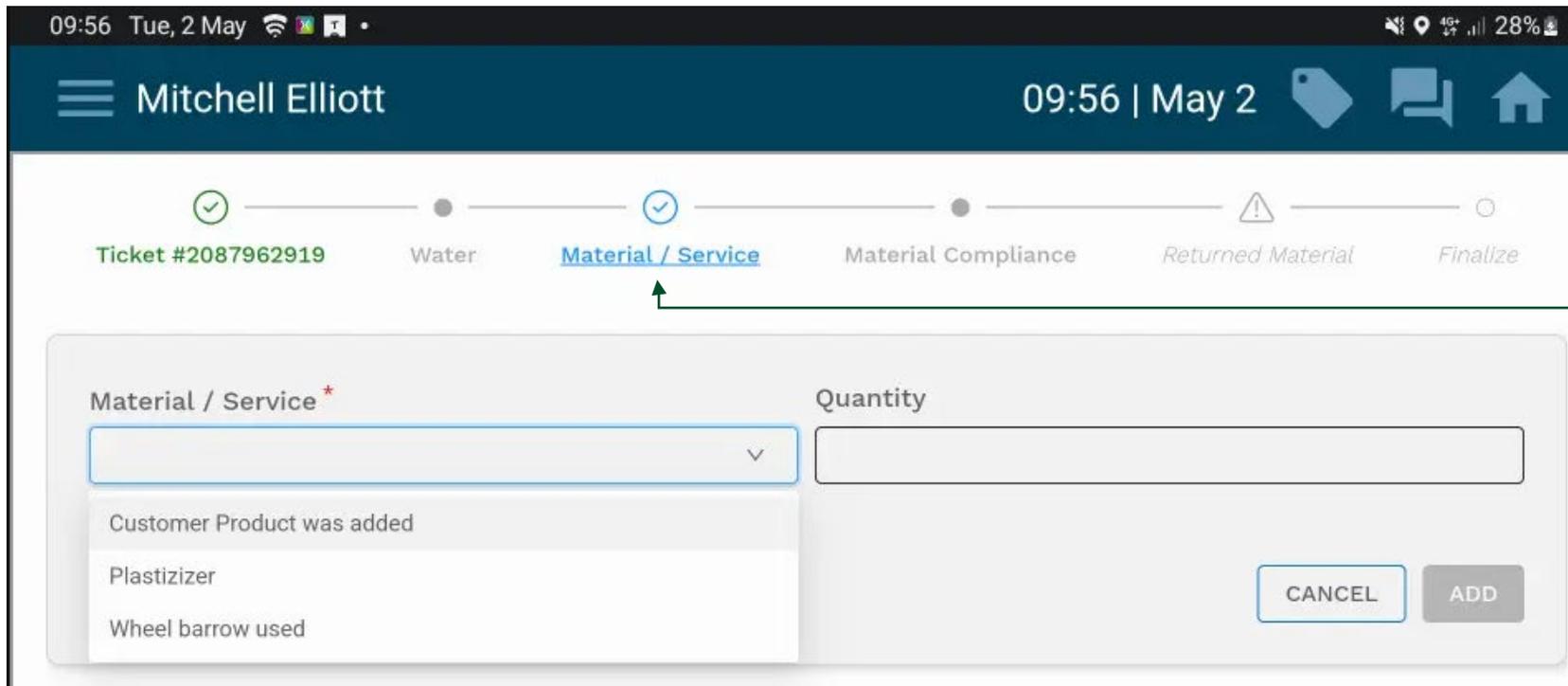
Water Material / Service Returned Material Finalize

| Mix | Delivery Load | Status | Time |
|--------------------------|------------------|----------------|------------------|
| EASYGROUND PLUS | 5 m ³ | Finish Loading | 01:45 PM (GMT+1) |
| Loading/Unloading Points | | Arrive Site | 01:50 PM (GMT+1) |
| | | Start Unload | 01:51 PM (GMT+1) |
| | | Finish Unload | 01:52 PM (GMT+1) |

Once the new time has been set and the "Submit" button is pressed, the times will be updated into the mobile ticket.



TrackIT Screen flow RMC Delivery

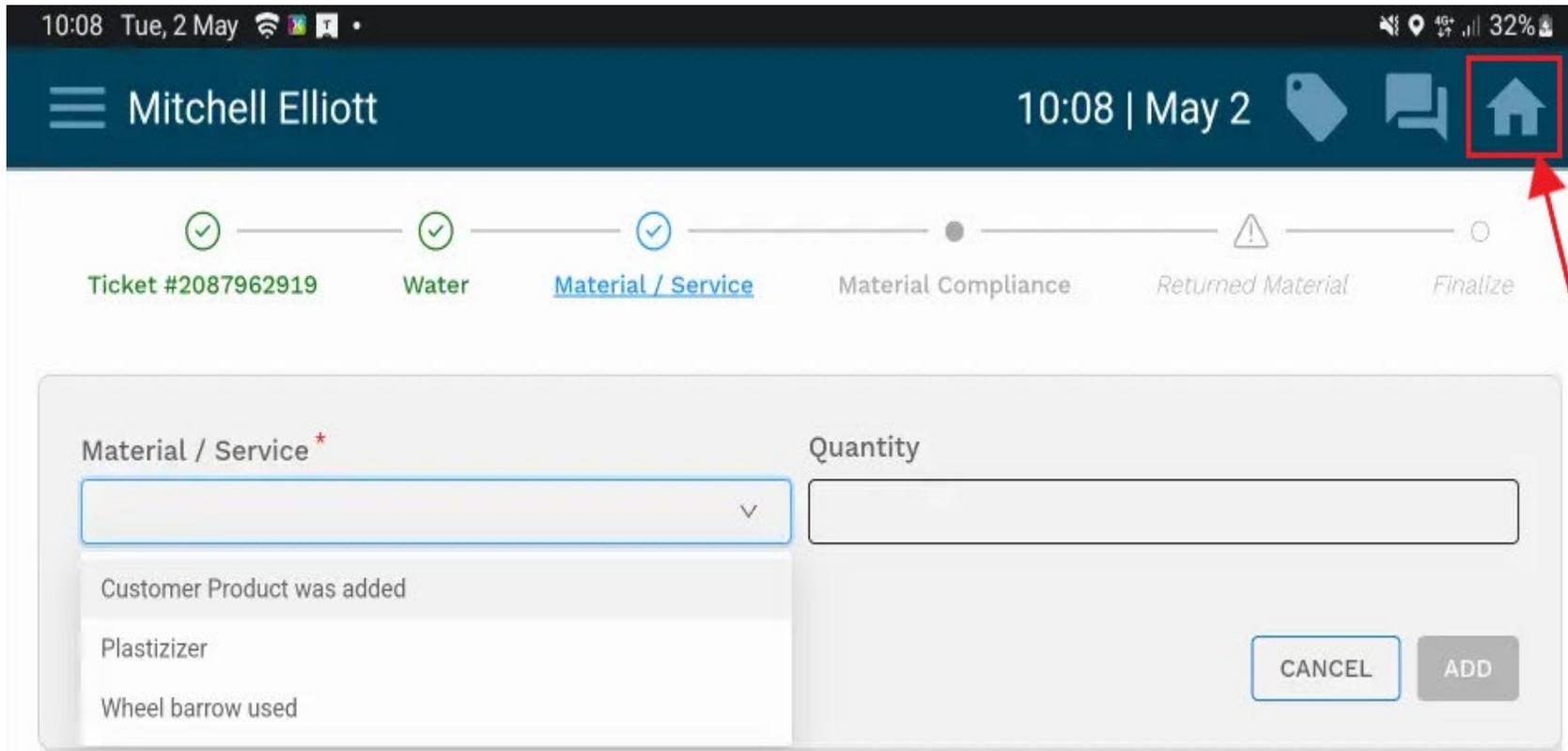


Service Items

Users can add a service item in the material/service section.



TrackIT Screen flow RMC Delivery



Finish unloading

A user will need to select the “Home” icon to be able to progress the status of the delivery. Currently they are “unloading”, and the next step is to indicate they have “Finished unloading”.



TrackIT Screen flow RMC Delivery



10:12 Tue, 2 May 32%
Mitchell Elliott 10:11 | May 2
UNLOADING 12 FINISH UNLOADI...
2010729685.0000100000_001
Quantity and Material
7,5 m³ - GEN3 20 220 - CIIIA+ S3
Customer
McLaughlin & Harvey Construction Lt
Mitch
07736908652
Customer Site
Etex Plasterboard Redland Avenue
Redland Avenue
Bristol BS20 0FB

Finish unloading

A user would need to select the “Finish unloading” button once the concrete has been unloaded on site. This will then automatically present the mobile ticket again



TrackIT Screenflow RMC Delivery



14:13 Wed, 19 Apr 64%

Mitchell Elliott 14:13 | Apr 19

Ticket #2087962680

Water Material / Service **Returned Material** Finalize

| Mix | Delivery Load | Loaded Order |
|-------------------------|--------------------|---------------------|
| GEN3 20 220 - CIIIA+ S3 | 7.7 m ³ | 23.1 m ³ |

| Status | Time |
|----------------|------------------|
| Finish Loading | 02:05 PM (GMT+1) |
| Arrive Site | 02:12 PM (GMT+1) |
| Start Unload | 02:13 PM (GMT+1) |
| Finish Unload | 02:13 PM (GMT+1) |

Driver Comment

LIST 0 / 255

Unloading Method

Unknown

Driver Instructions

Driver Instructions test 123456 - Header Delivery Instructions Test 1:

RETURNED QUANTITY / LEFT OVER MATERIAL

After confirming that "unloading" has finished, we are presented with the mobile ticket details to finalise the delivery.

Here the user needs to enter the "Returned Material" section (Highlighted).



TrackIT Screenflow RMC Delivery



11:43 Thu, 13 Apr 11:43 | Apr 13

Mitchell Elliott

Ticket #2010728935.0000100000_001

Water Material / Service **Returned Material** Finalize

Mix ID/Description : GEN3 20 220 - CIIIA+ S3 / GEN3 20 220 - CIIIA+ S3
Loaded Qty : 7 m³

Concrete on Truck Cubic Meters

Reason

No Rest Quantity

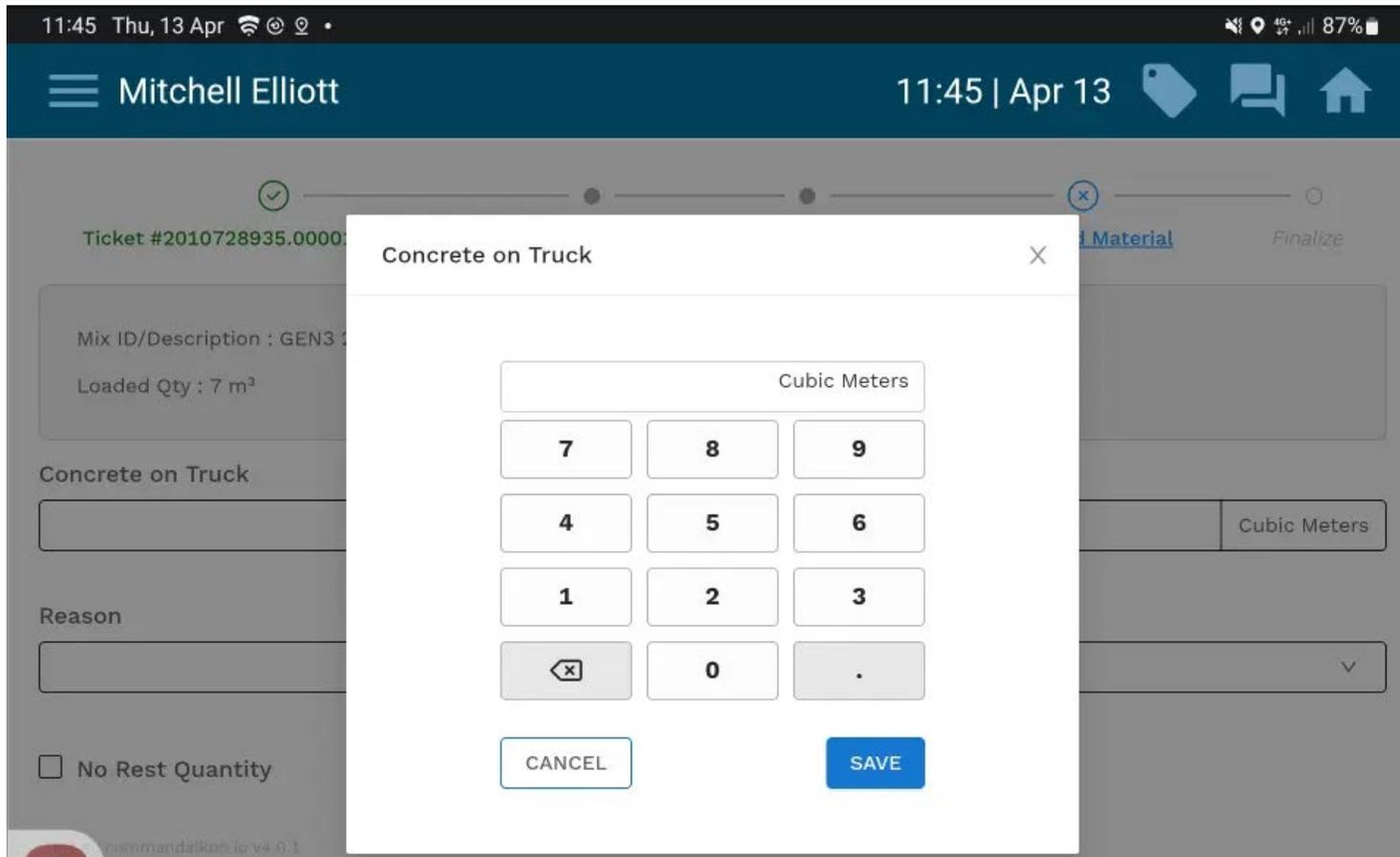
This allows the user to set whether or not there is left over concrete on the vehicle, after the delivery is complete.

If there was no issue and all the concrete was tipped, the user simply selects the "No Rest Quantity" tick box.

If there is material left on the truck, they need to select the "Concrete on Truck" field.



TrackIT Screenflow RMC Delivery



This will then present the user with a pop up where they will need to input how much concrete is still onboard.

The user presses “SAVE” after the quantity is entered.



TrackIT Screenflow RMC Delivery

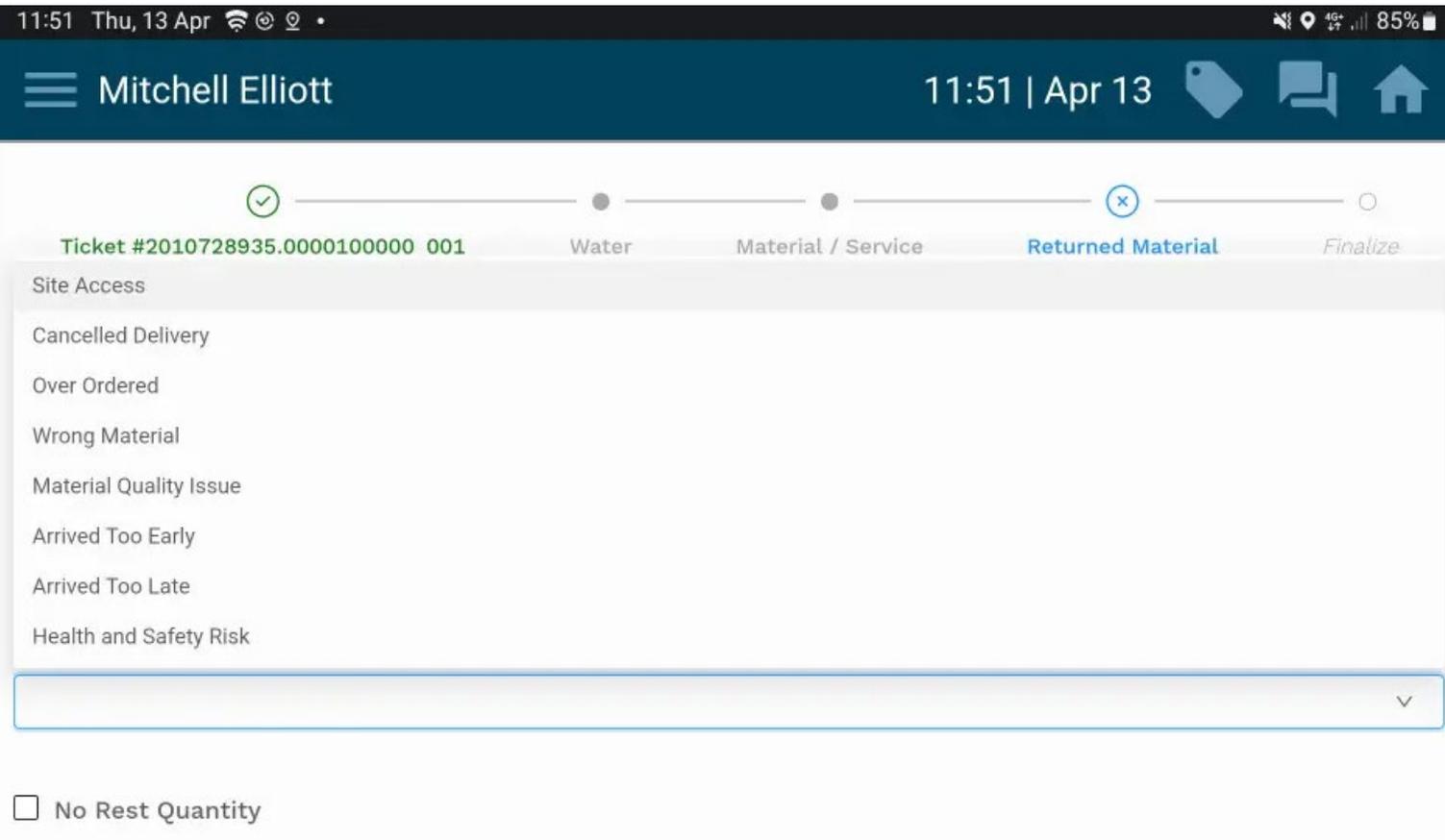


The screenshot shows a mobile app interface for a ticket. At the top, the status bar shows the time 11:46, date Thu, 13 Apr, and battery level 86%. The app header includes a menu icon, the name 'Mitchell Elliott', the time '11:46 | Apr 13', and icons for a tag, chat, and home. Below the header is a progress bar with five stages: 'Ticket #2010728935.0000100000_001' (checked), 'Water', 'Material / Service', 'Returned Material' (selected with a blue 'x' icon), and 'Finalize'. The main content area shows 'Mix ID/Description : GEN3 20 220 - CIIIA+ S3 / GEN3 20 220 - CIIIA+ S3' and 'Loaded Qty : 7 m³'. A section titled 'Concrete on Truck' contains a text input field with the value '8' and a unit dropdown set to 'Cubic Meters'. A red error message below the input field reads 'Value cannot exceed loaded quantity of 7.'. Below this is a 'Reason' dropdown menu and a checkbox labeled 'No Rest Quantity'.

Note, the user cannot progress if they enter a value higher than the amount that was originally stated on the delivery.



TrackIT Screenflow RMC Delivery



Once a valid amount has been entered, the user will need to select a reason for the left-over amount.



TrackIT Screenflow RMC Delivery



Here we have set that we have 5m³ of returned concrete due to arriving on site too late.

Notice the "Returned Material" section is now ticked.

To progress this delivery, we now need to go to the Finalize section.

11:52 Thu, 13 Apr 85%
Mitchell Elliott 11:52 | Apr 13

Ticket #2010728935.0000100000_001

Water Material / Service **Returned Material** Finalize

Mix ID/Description : GEN3 20 220 - CIIIA+ S3 / GEN3 20 220 - CIIIA+ S3
Loaded Qty : 7 m³

Concrete on Truck

5 Cubic Meters

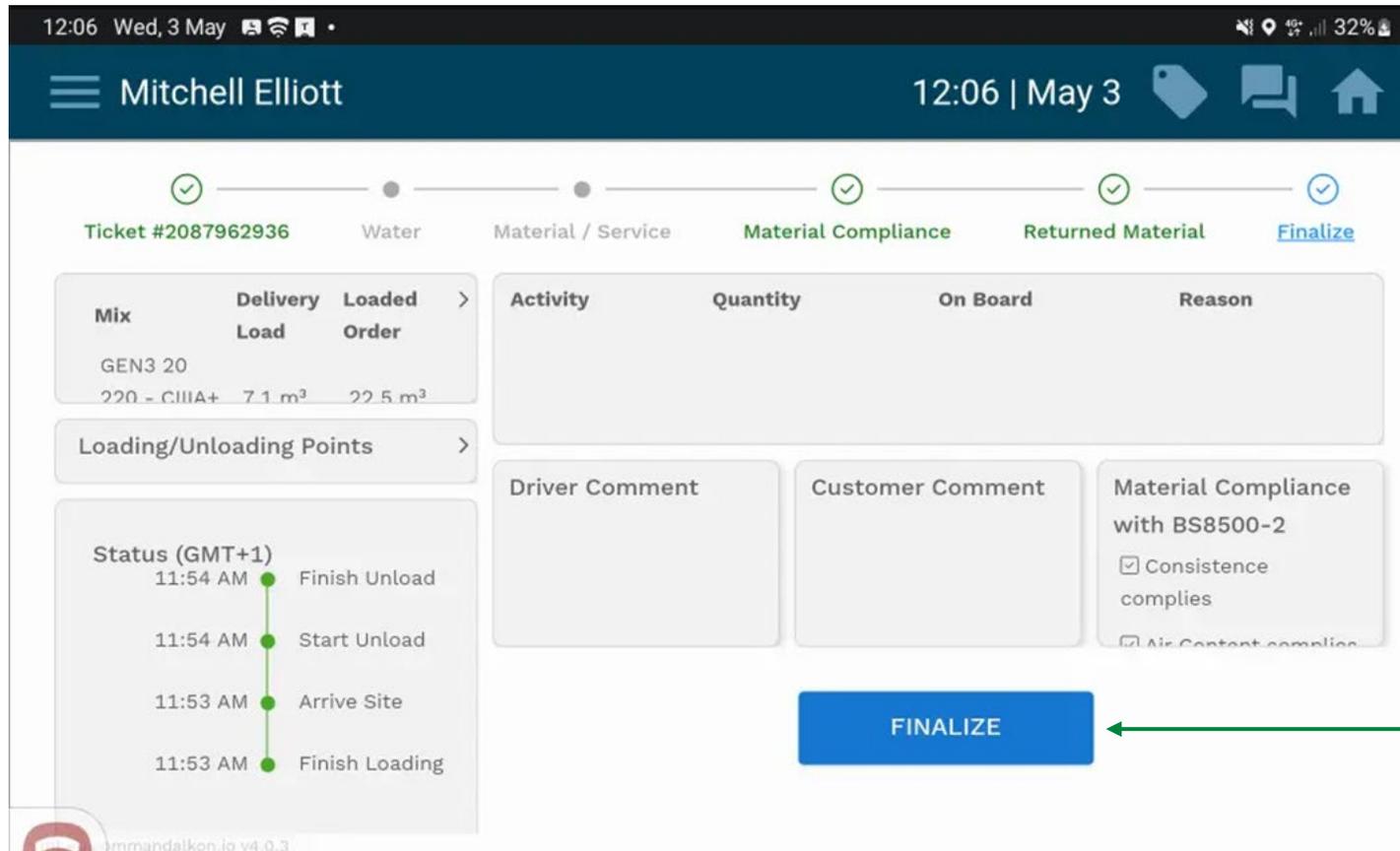
Reason

Arrived Too Late

No Rest Quantity



TrackIT Screenflow RMC Delivery



FINALIZE

Here we see the "Finalize" screen. To complete this delivery, the user needs to select the "FINALIZE" button.



TrackIT Screenflow RMC Delivery



12:08 Wed, 3 May 32% 32%

Mitchell Elliott 12:08 | May 3

BACK Finalize English (US)

| Mix | Delivery Load | Loaded Order |
|---------|---------------|---------------------|
| GEN3 20 | 220 - CIIIA+ | 7.1 m ³ |
| | | 22.5 m ³ |

| Activity | Quantity | On Board | Reason |
|----------|----------|----------|--------|
| | | | |

Loading/Unloading Points

Status (GMT+1)

- 11:54 AM ● Finish Unload
- 11:54 AM ● Start Unload
- 11:53 AM ● Arrive Site
- 11:53 AM ● Finish Loading

Driver Comment

Customer Comment

Material Compliance with BS8500-2

- Consistence complies
- Air Content complies

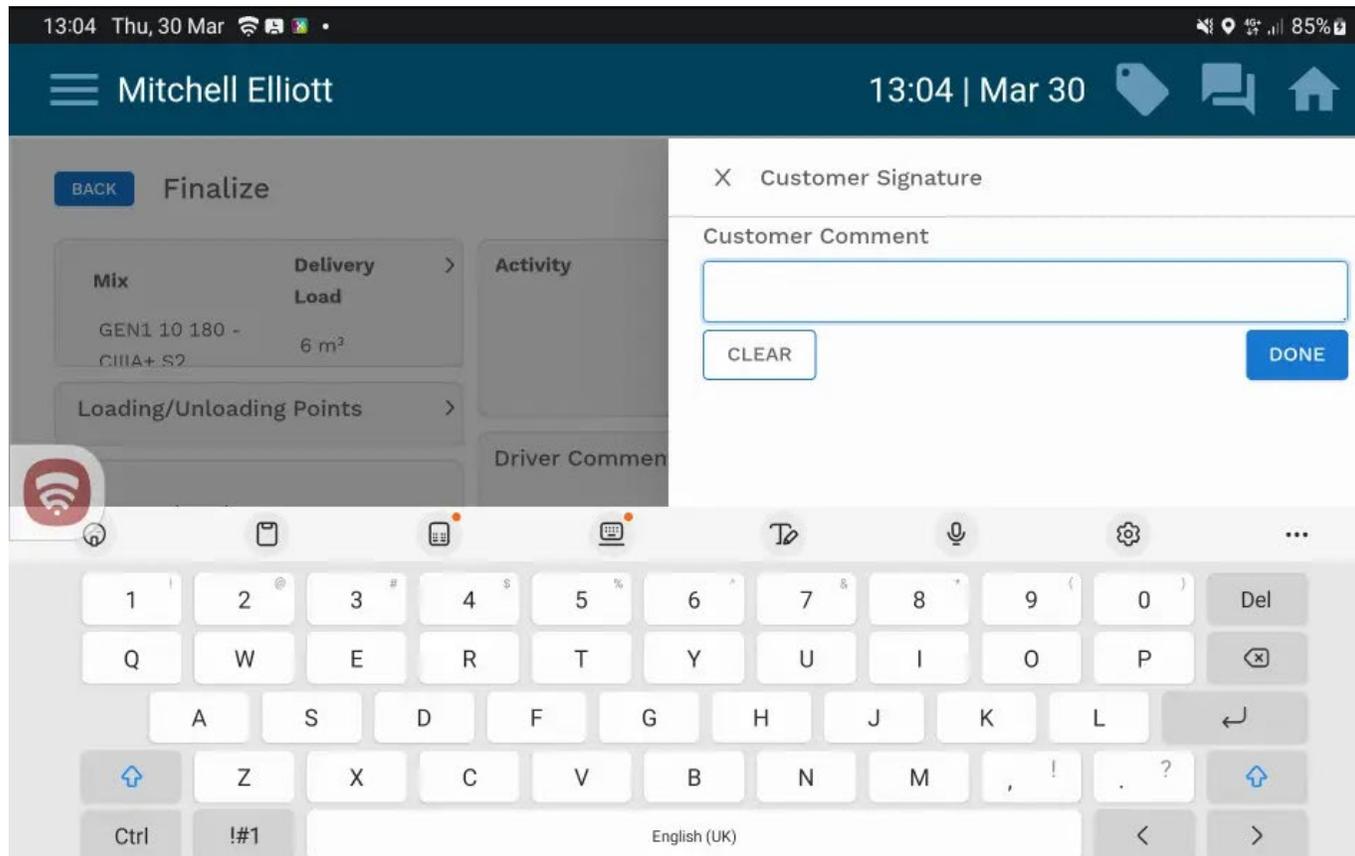
SIGNATURE NO SIGNATURE

Several options are available here - Ability to "Add Comment" from the customer, which will be printed on the ePOD.

Apply a signature or select "No Signature".



TrackIT Screenflow RMC Delivery



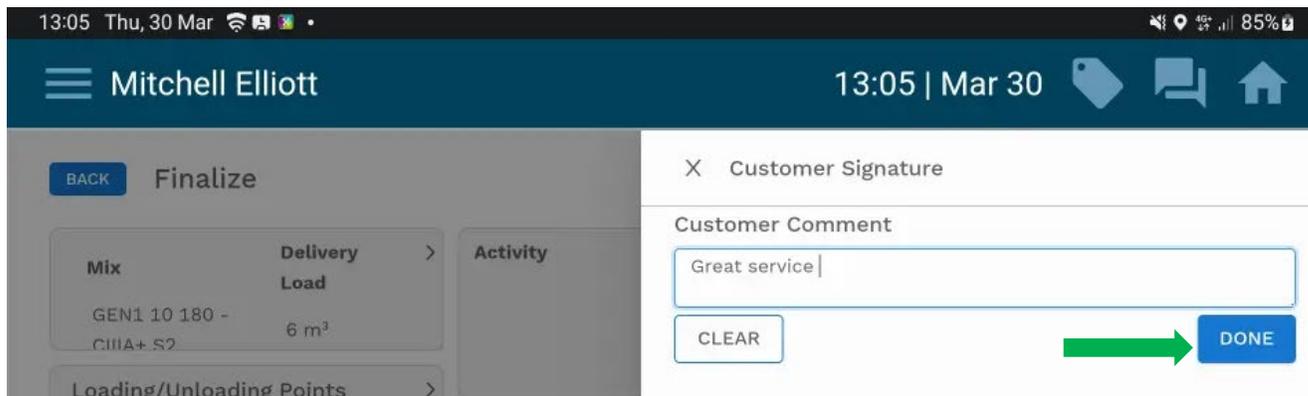
ADD CUSTOMER COMMENTS

After selecting the "Add Comment" button, we are given a free text field where comments can be added.

Selecting this field presents the user with a keyboard to begin typing.



TrackIT Screenflow RMC Delivery



Once the comments have been added, the "Done" button should be pressed.

Note: Customer should NOT use emoji in this free text field as they cannot be understood in SAP.



TrackIT Screenflow RMC Delivery



14:29 Wed, 3 May 79%

Mitchell Elliott 14:29 | May 3

BACK Finalize English (US)

| Mix | Delivery Load | Loaded Order |
|---------|---------------|--------------------------------------|
| GEN3 20 | 220 - CIIIA+ | 7.5 m ³ 30 m ³ |

| Activity | Quantity | On Board | Reason |
|----------|----------|----------|--------|
| | | | |

Loading/Unloading Points

Status (GMT+1)

- 02:28 PM ● Finish Unload
- 02:28 PM ● Start Unload
- 02:28 PM ● Arrive Site
- 02:26 PM ● Finish Loading

Driver Comment

Customer Comment
Great service

Material Compliance with BS8500-2

- Consistence complies
- Air Content complies

SIGNATURE NO SIGNATURE

mmmandalkon.io v4.0.3

Here we now see the comments have been added to the Customer Comment on the ticket.

From here, we just need to select the respective "Signature" or "No Signature" button.



TrackIT Screenflow RMC Delivery



13:42 Tue, 28 Mar 100%

Paul Hillcox 13:42 | Mar 28

X Customer Signature

Customer Name

Gill Simpson

Customer Signature



CLEAR SIGNATURE CANCEL ACCEPT

SIGNATURES

This screen is presented when "Signature" has been selected.

The "Customer Name" field was pre-populated from information via SAP, The signature was applied manually.



TrackIT Screenflow RMC Delivery



14:32 Wed, 3 May 80% battery

Mitchell Elliott 14:32 | May 3

Finalize English (US) [SUBMIT ACCEPTANCE](#)

| Mix | Delivery Load | Loaded Order | Activity | Quantity | On Board | Reason |
|-------------------------|--------------------|-------------------|-------------------|----------|------------------|------------------|
| GEN3 20 220 - CIIIA+ | 7.5 m ³ | 30 m ³ | Returned Concrete | | 5 m ³ | Arrived Too Late |

Loading/Unloading Points

Status (GMT+1)

- 02:28 PM Finish Unload
- 02:28 PM Start Unload
- 02:28 PM Arrive Site
- 02:26 PM Finish Loading

Driver Comment

Customer Comment
Great service

Material Compliance with BS8500-2

- Consistence complies
- Air Content complies

Mitch

2087962937 - Mitch Wed, 05/03/2023 02:31 PM (GMT+1)

Once the signature is applied, we are then presented with this screen.

This is a summary of all delivery details. Here we select "Submit Acceptance" to complete the delivery.

During this finalize stage, we also can see a summary of any additional water or services as well as any returned concrete.

Here we can see the details of the 5m3 return that was entered in a previous step



TrackIT Screenflow RMC Delivery



The screenshot shows a mobile application interface. At the top, the status bar displays '16:27 Fri, 31 Mar' and '100%' battery. The app header shows 'Mitchell Elliott' and '16:27 | Mar 31'. The main screen is titled 'Finalize' and contains a 'BACK' button. Below this, there are sections for 'Mix' (EASYGROUND, 4 m³), 'Delivery Load', 'Loading/Unloading Points', and 'Status (CDT)' with a timeline of events: '08:51 AM Finish Loading', '09:24 AM Arrive Site', '10:25 AM Start Unload', and '10:25 AM Finish Unload'. A 'Driver Acceptance' modal is open, showing three radio button options: 'Signed on paper', 'No client available', and 'Customer rejected'. A blue 'SUBMIT ACCEPTANCE' button is at the bottom of the modal.

NO SIGNATURE

If "No Signature" is selected the user will need to select a reason before selecting the "Submit Acceptance" button.



TrackIT Screenflow RMC Delivery



COMPLETION 🕒 0

Return

Location
Victoria Road
BRISTOL BS2 OUT G

Time
30.03.2023 12:52

Bristol Concrete

Victoria Road BRISTOL

COMPLETION

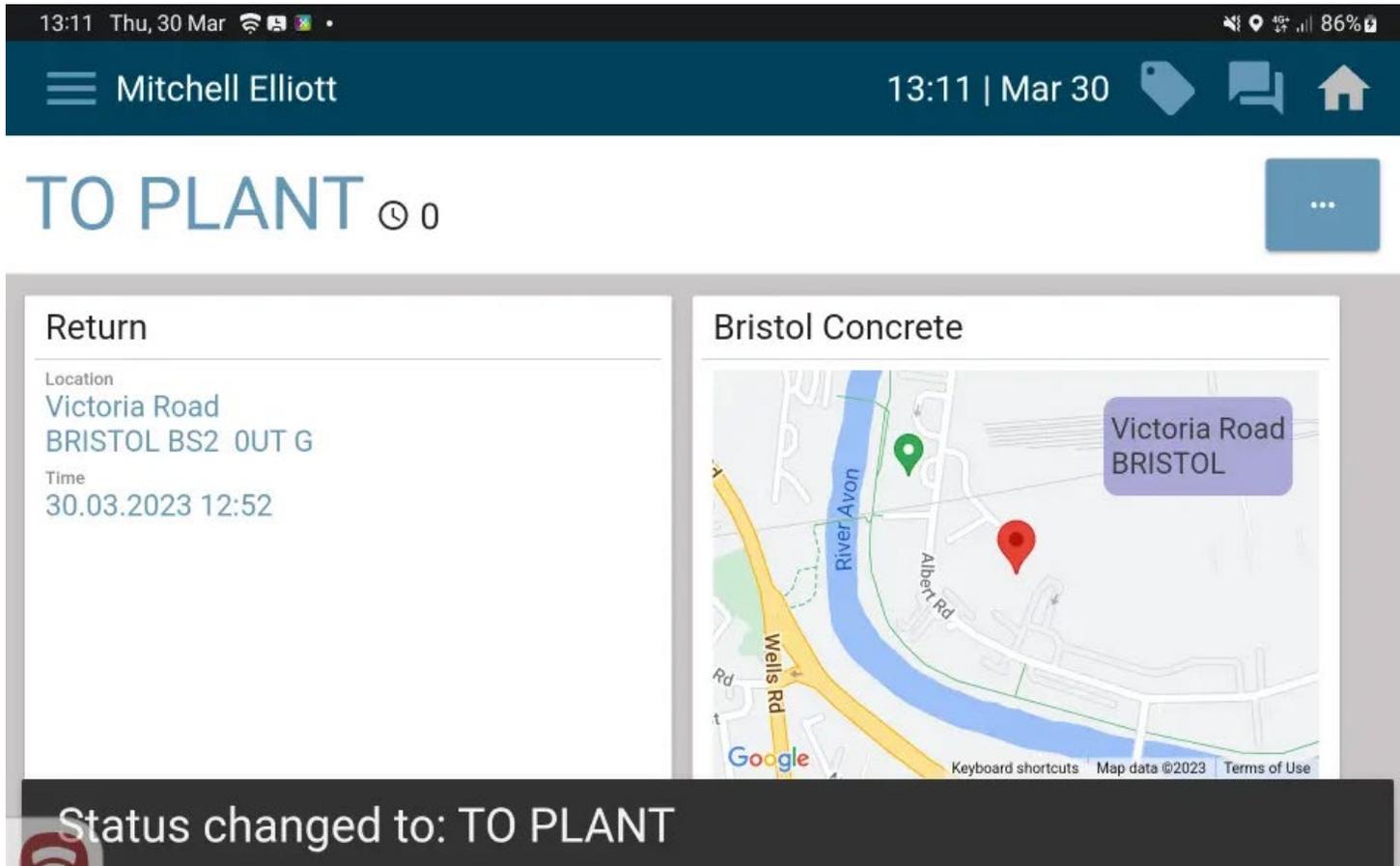
Once "Submit Acceptance" has been selected, the delivery is effectively complete.

This updates the TrackIT status to "Completion".

TrackIT device will populate with "Return Run" details from SyncroTESS. As seen in the screenshot the vehicle has been assigned to return to Bristol Concrete



TrackIT Screenflow RMC Delivery



TO PLANT

After leaving the customers site, TrackIT will update to status "To Plant".



TrackIT

Technical – Material
Compliance



Technical – Material Compliance

11:55 Wed, 3 May 36%

Mitchell Elliott 11:55 | May 3

Ticket #2087962936

Water Material / Service Material Compliance Returned Material Finalize

| Mix | Delivery Load | Loaded Order | Status | Time |
|--------------------------|--------------------|---------------------|----------------|------------------|
| GEN3 20 220 - CHIA+ S3 | 7.1 m ³ | 22.5 m ³ | Finish Loading | 11:53 AM (GMT+1) |
| Loading/Unloading Points | | | Arrive Site | 11:53 AM (GMT+1) |
| Driver Comment | | | Start Unload | 11:54 AM (GMT+1) |
| Unloading Method | | | Finish Unload | 11:54 AM (GMT+1) |

Driver Instructions

Here in the mobile ticket, we can see an additional section: "Material Compliance".

Selecting this section presents 2 fields that the user can enter information into.

11:57 Wed, 3 May 35%

Mitchell Elliott 11:57 | May 3

Ticket #2087962936

Water Material / Service Material Compliance Returned Material Finalize

Consistence

Millimetre

Consistence complies with BS8500-2

Air content

Percent

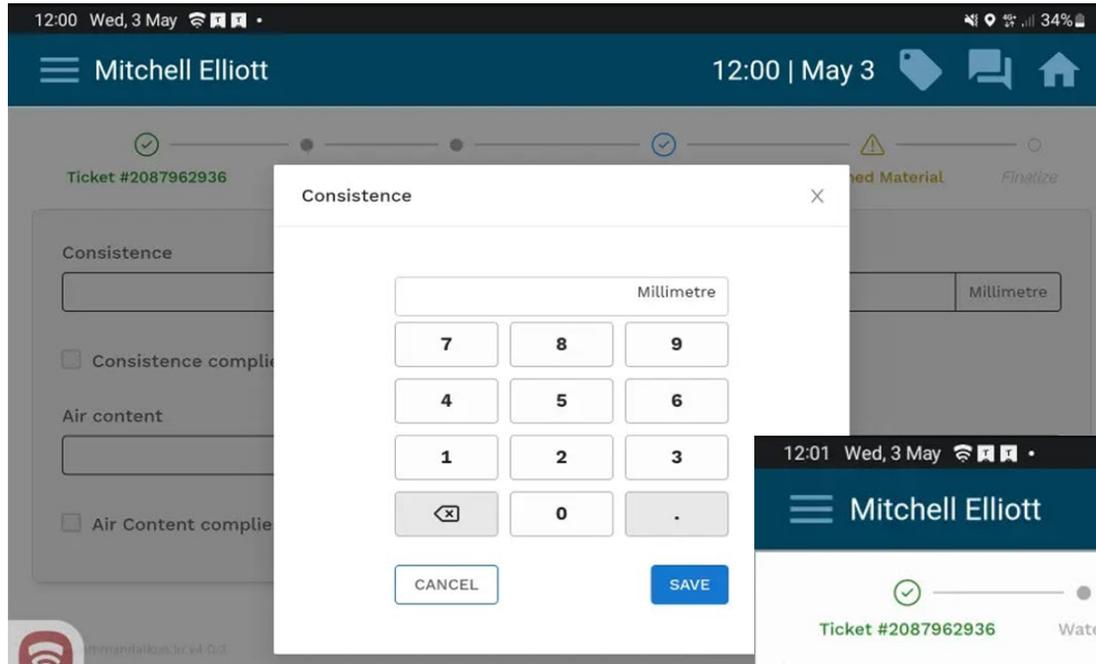
Air Content complies with BS8500-2

The top field is where a user would state the consistence of the concrete (in millimetres).

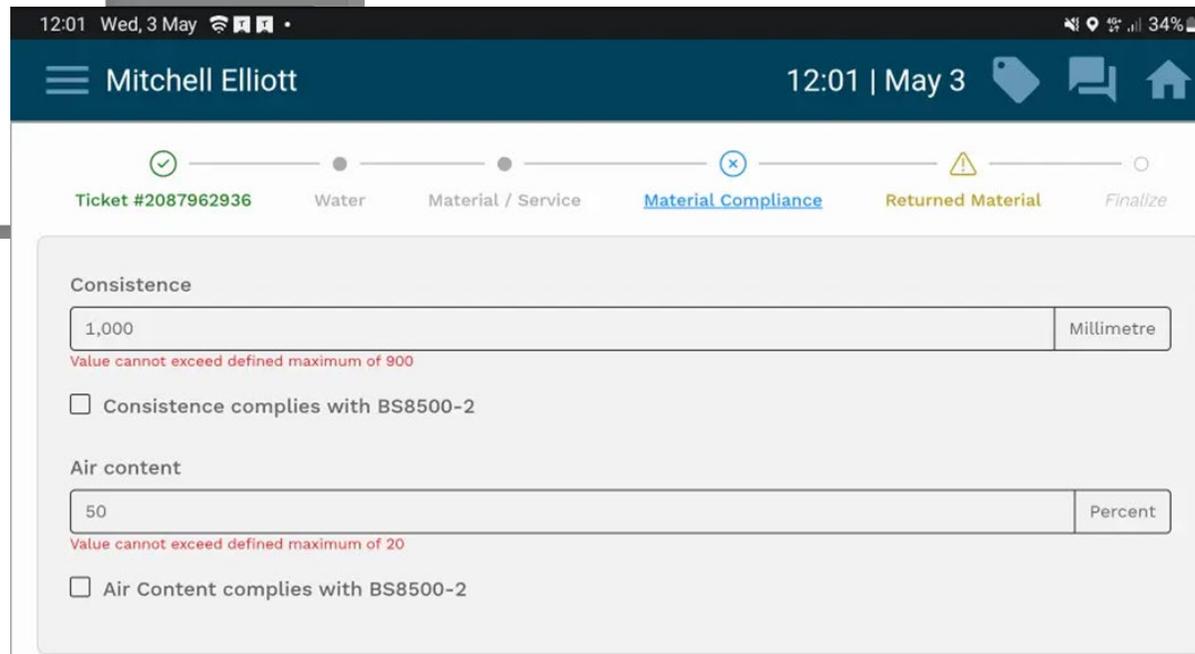
The bottom field is where a user would need to state the air content of the concrete (In percentage)



Technical – Material Compliance



Much like the other fields, selecting one of them will present the user with a keypad to enter in a value.

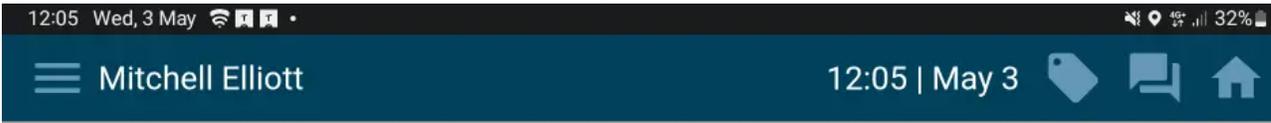


If the user enters a value higher than is allowed, the system will prevent the user from progressing.

Here we can see the maximum values that are allowed in each field in red. 900 and 20 respectively



Technical – Material Compliance



Ticket #2087962936

Water

Material / Service

Material Compliance

Returned Material

Finalize

Consistence

170 Millimetre

Consistence complies with BS8500-2

Air content

7 Percent

Air Content complies with BS8500-2

Once correct values have been added, the user will need to manually tick the respective tick box if the concrete complies with BS8500-2.

Note: The user can go to this page at any point in the process.



Ticket #2087962936

Water

Material / Service

Material Compliance

Returned Material

Finalize

Consistence

170 Millimetre

Consistence complies with BS8500-2

Air content

7 Percent

Air Content complies with BS8500-2

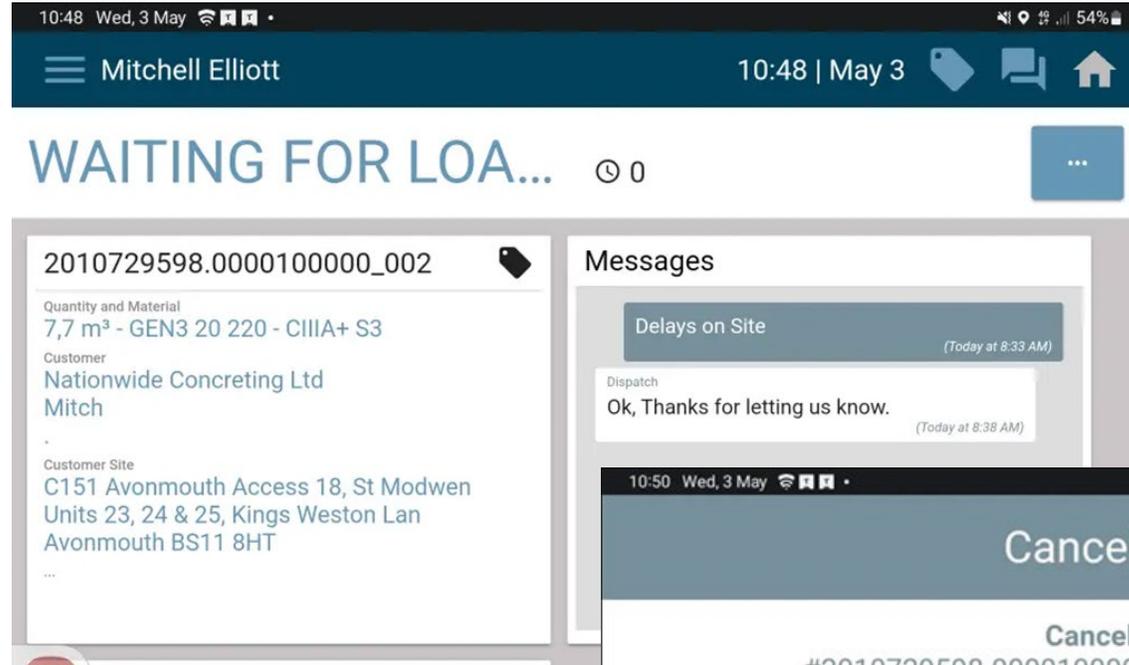


TrackIT

Cancellations

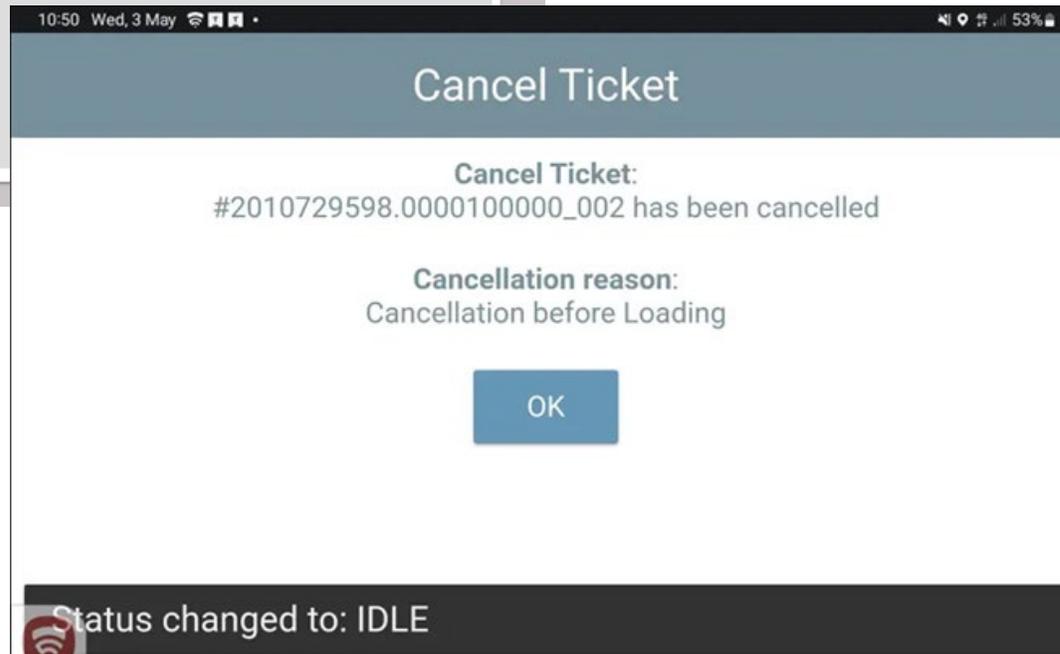


Cancellations



Here we see the status in TrackIT is "Waiting for Loading".

This means the user has arrived at the concrete plant and a load has been assigned.



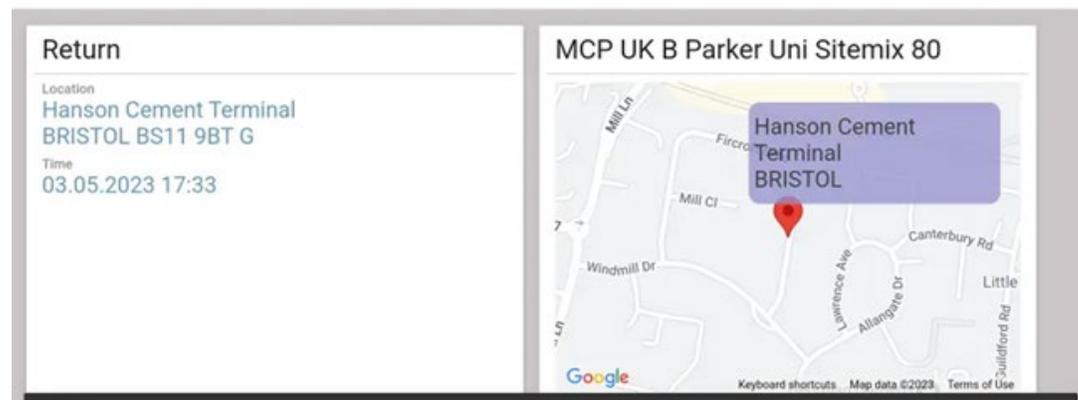
Here we see the cancellation alert to inform the user that a cancellation has occurred. The load has been taken off the user.

Notice the "Cancellation Reason".

This reason will change depending on the situation.



Cancellations



Here is another example of a cancellation.

In this situation we see the status in TrackIT is "To Plant".

This means the user is assigned to travel to a concrete plant and the plant details have been presented.



Here we see the cancellation alert. The send to that plant has been changed to send to a different plant or a Home Run.

Notice the " Cancellation Reason" is different in this situation.

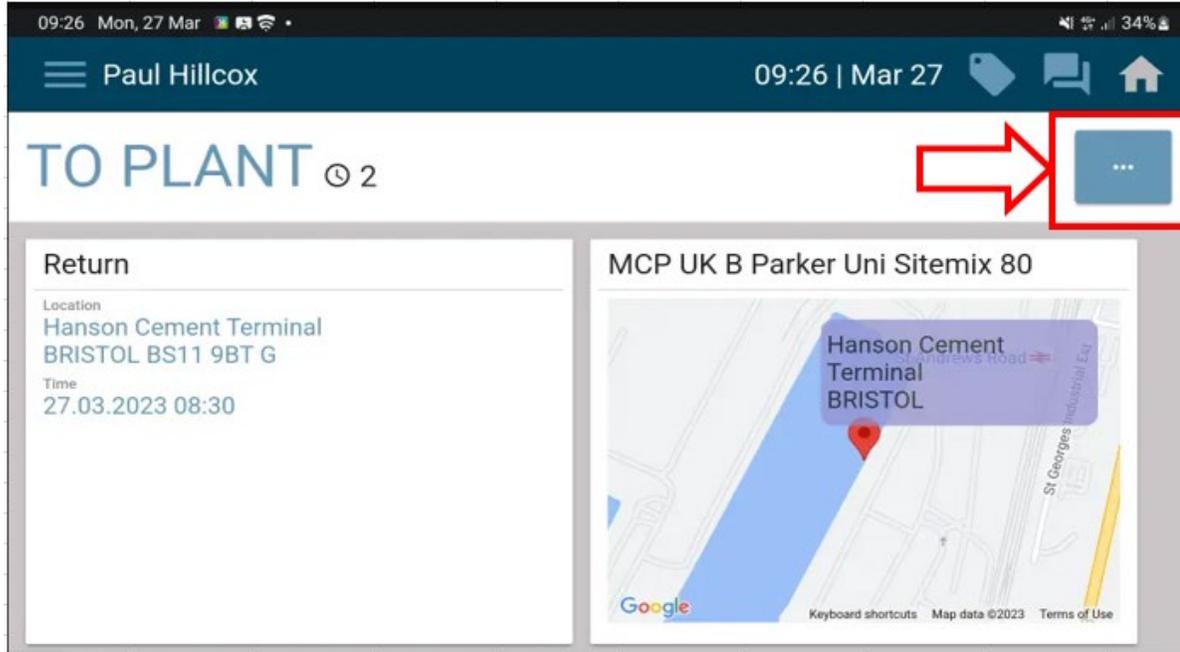


TrackIT

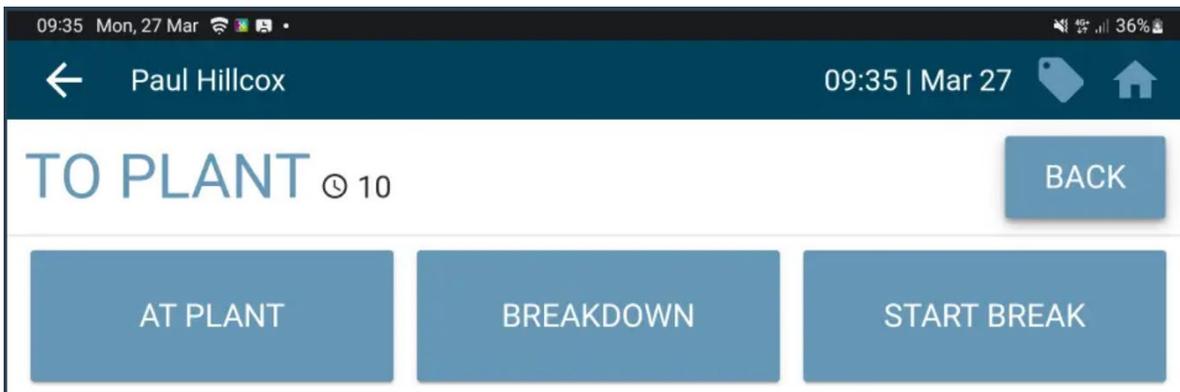
User Putting Themselves on
Break



User putting themselves on break



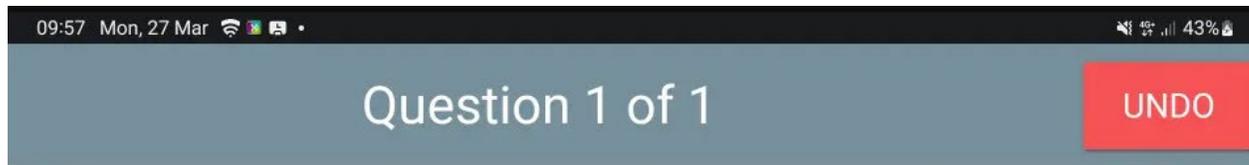
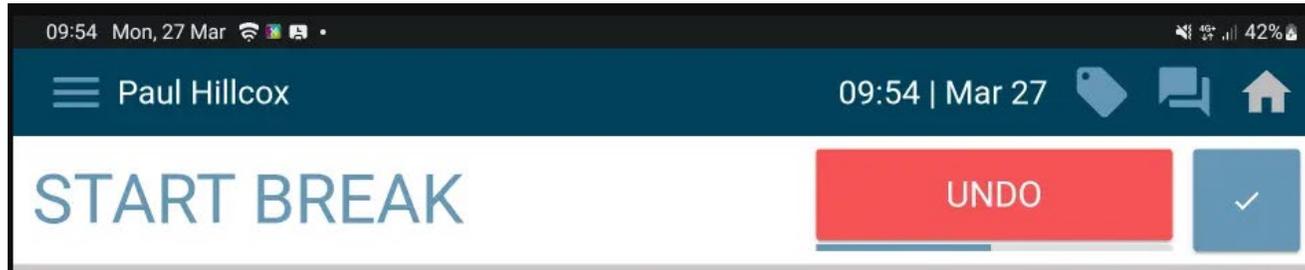
Press the 3 dots in the top right of the screen.



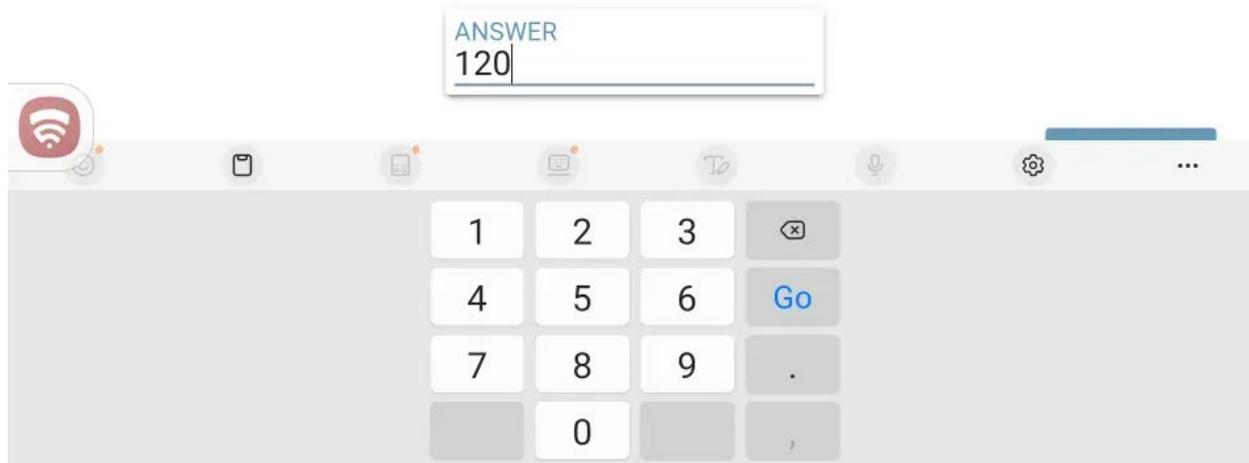
Press "START BREAK"



User putting themselves on break



Break in minutes



Incase the wrong button is pressed; the user has 6 seconds to undo the request by pressing Undo. If the action is correct, they can press the tick, or wait for the 6 seconds to expire.

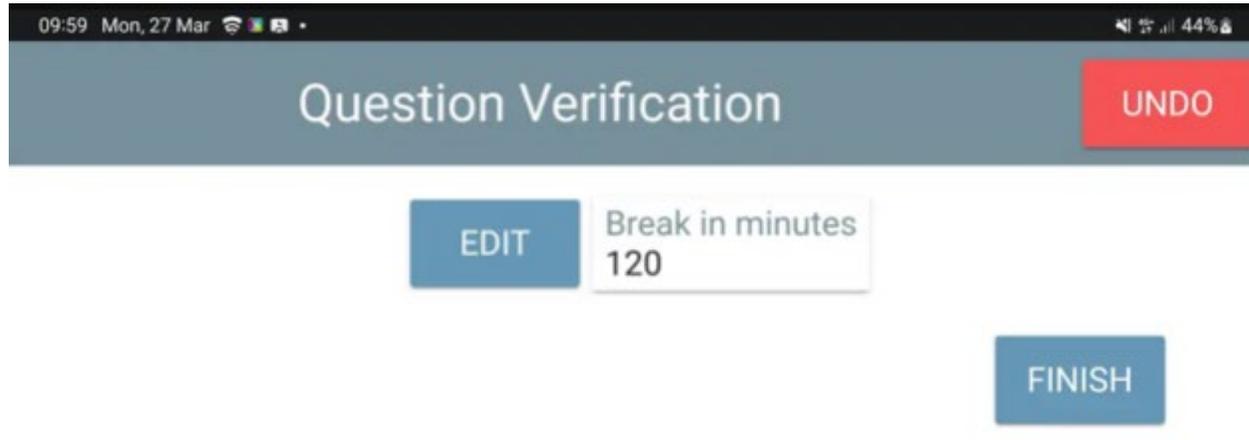
User is then required to enter the length of request break (in minutes).

Here we have entered 120 mins as an example.

When the right time is entered, select the "Finish" button to progress.



User putting themselves on break

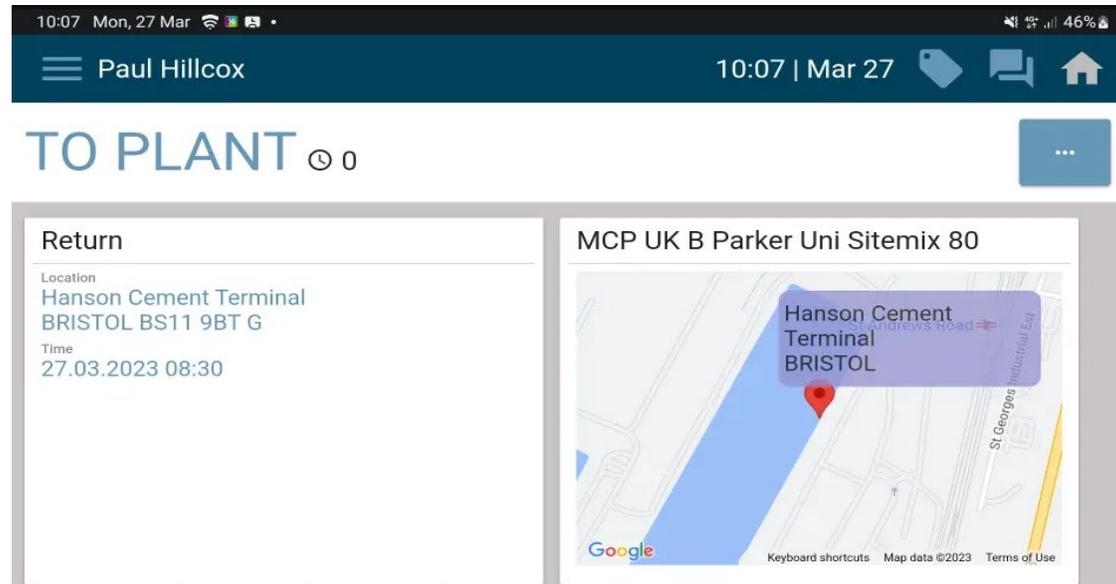
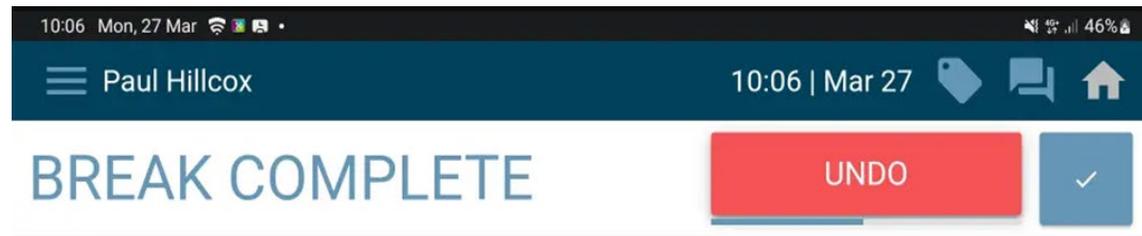
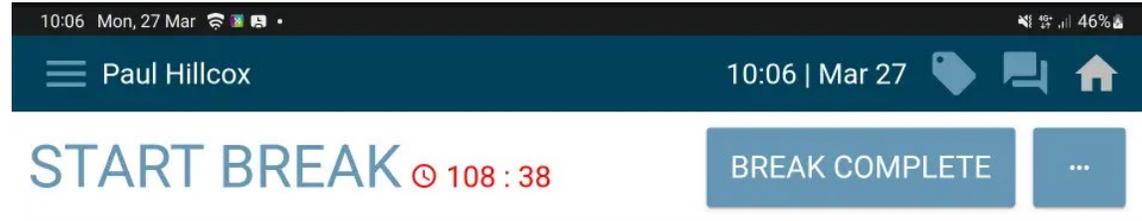


User must then verify the amount of break required. Here I select the "Finish" button to progress.

Note: The break period starts immediately once this question verification screen is presented, NOT when the user presses "FINISH".



User putting themselves on break



Once the break is finished, the user **MUST** press “BREAK COMPLETE”. The break will not automatically finish, like cadis did.

Again, the user has 6 seconds to undo.

The screen then goes back to where the user was previously.

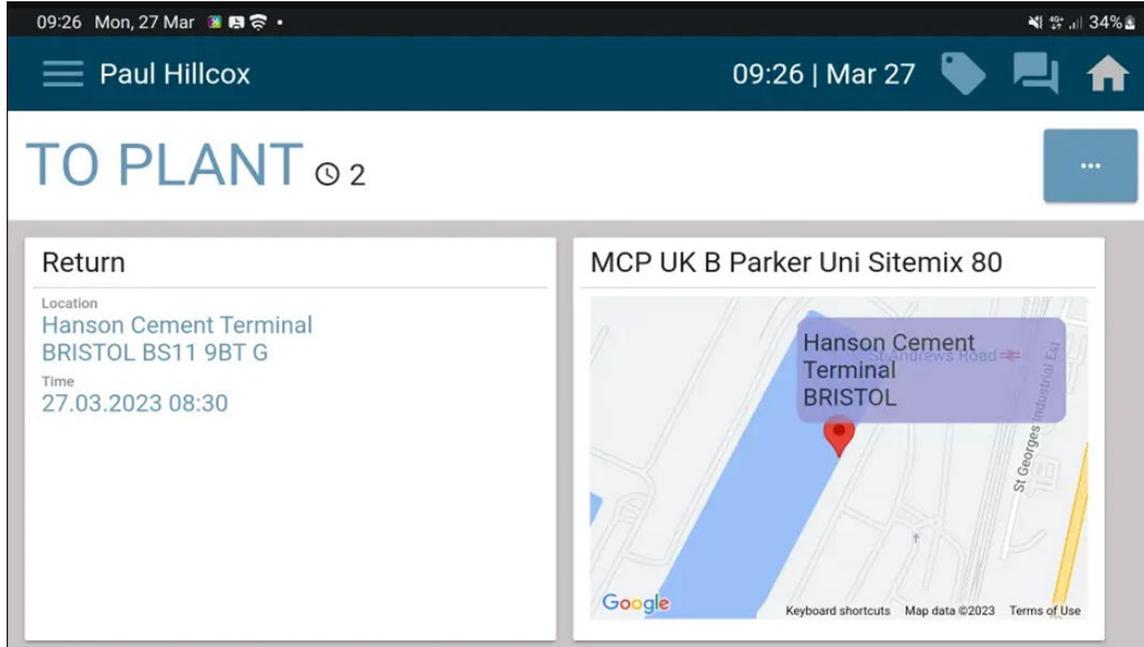


TrackIT

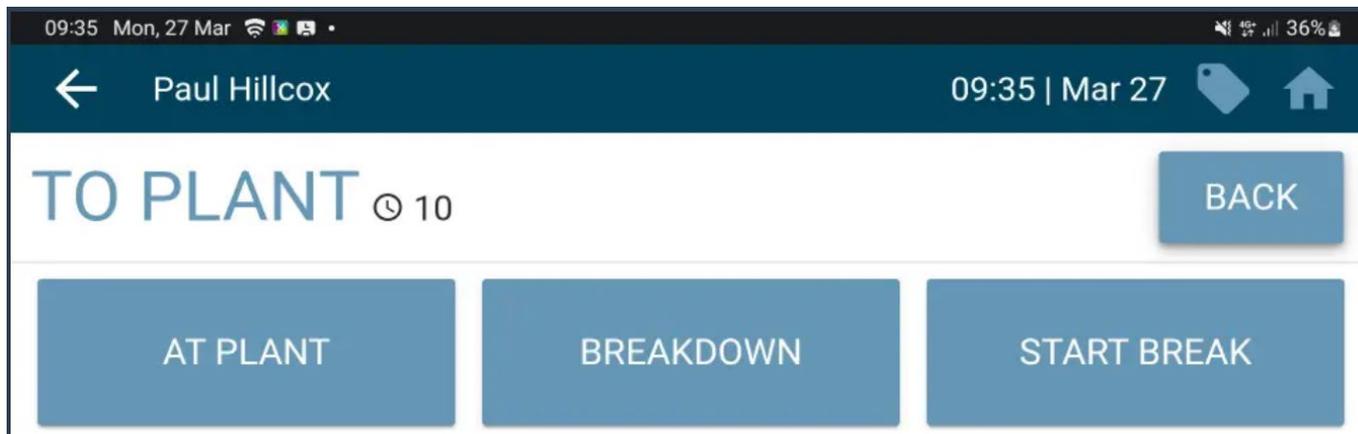
User putting themselves on
breakdown



User putting themselves on breakdown



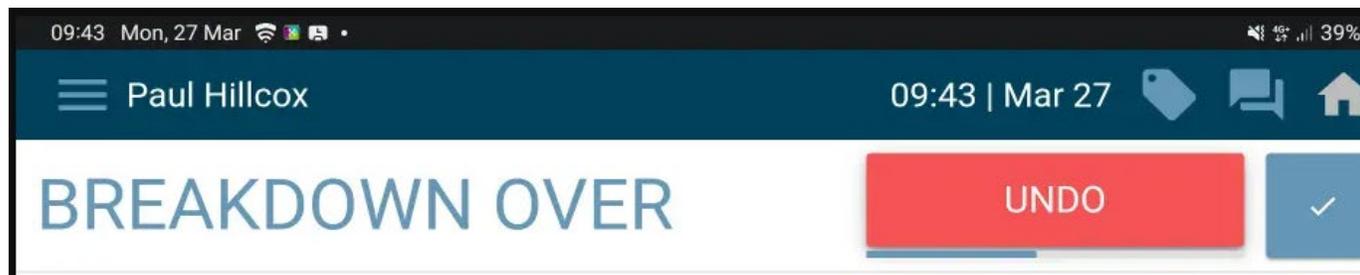
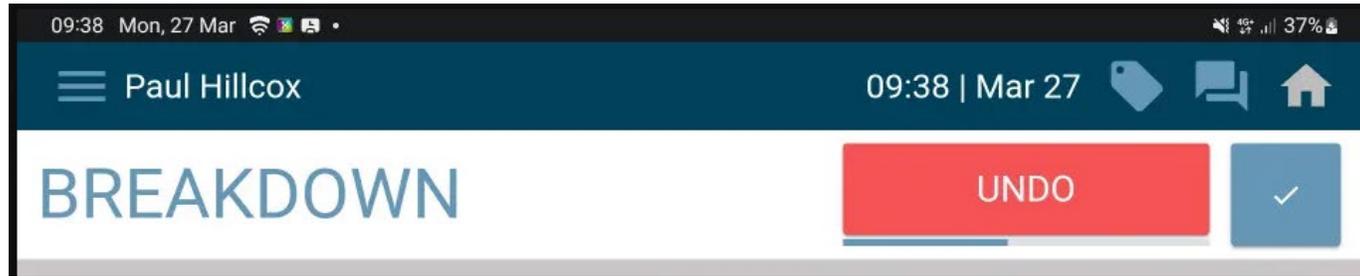
To apply a "breakdown" update, user needs to select the  button



User is then presented with the following options: Here we select "Breakdown"



User putting themselves on breakdown



User is then given 6 seconds to select an "undo" button if they wish.

After waiting 6 seconds, the "Breakdown" status is applied.

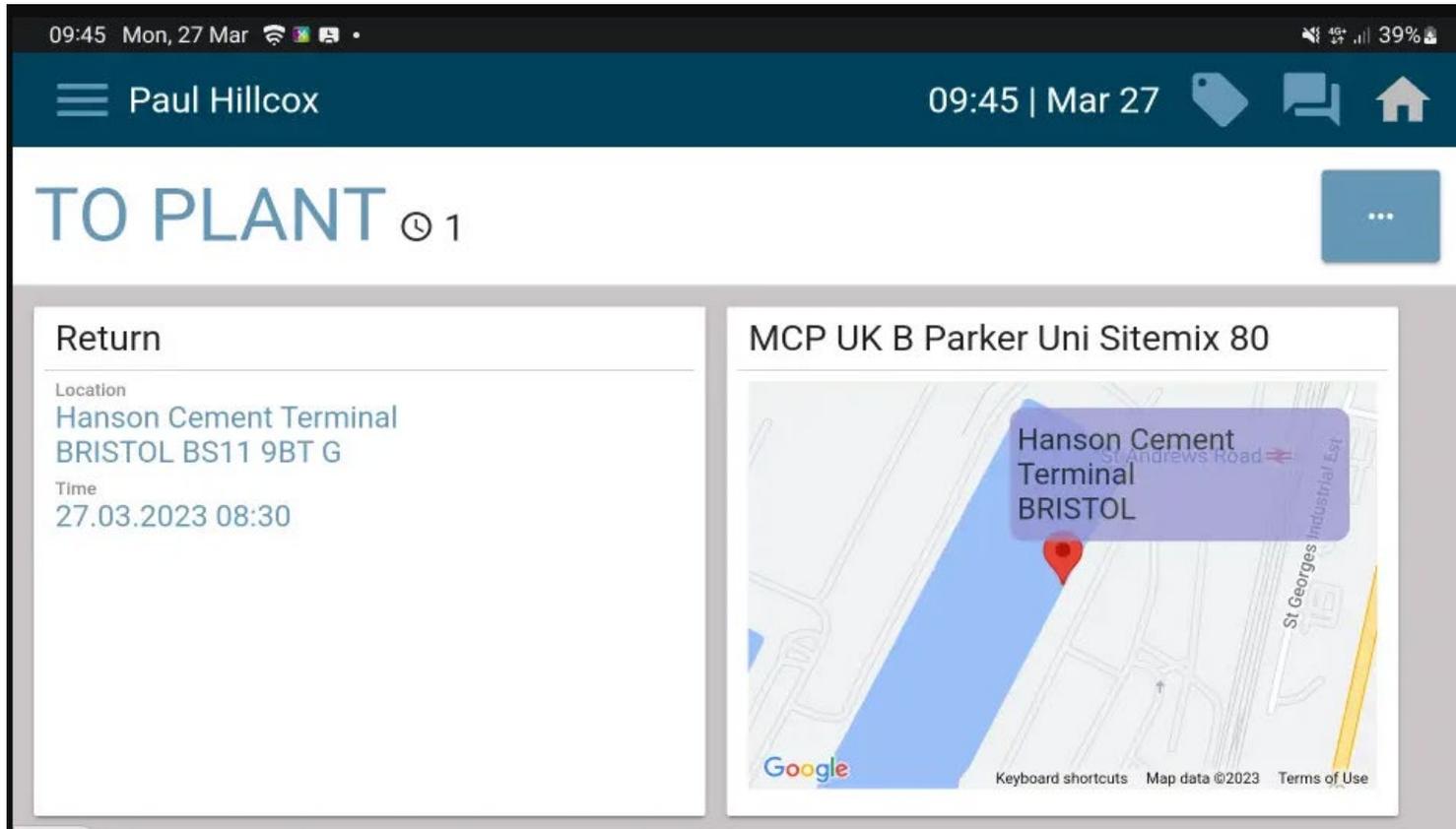
Once the vehicle is available again, user selects "Breakdown Over" button.

This gives the user an "undo" button for 6 seconds.

After waiting 6 seconds, the "Breakdown" status is removed.



User putting themselves on breakdown



The screen then goes back to the status the user was in prior to the breakdown.

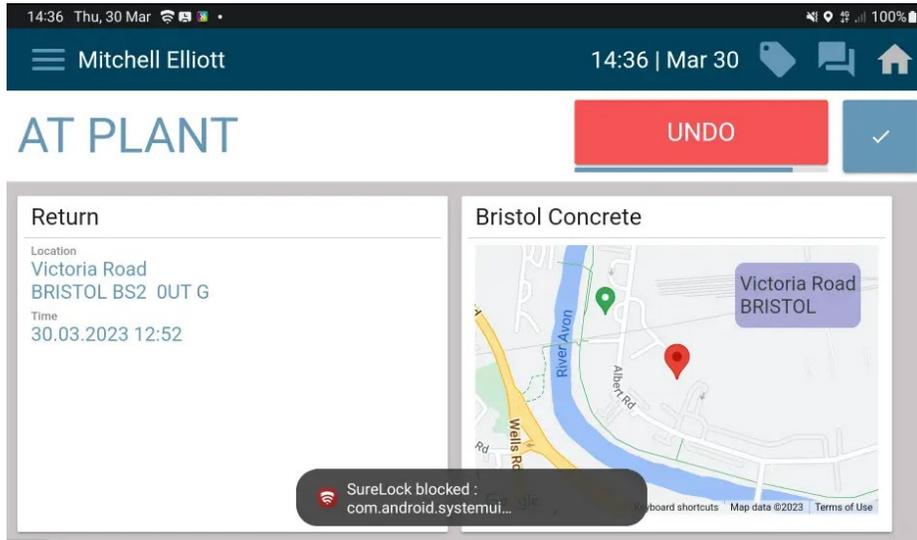


TrackIT

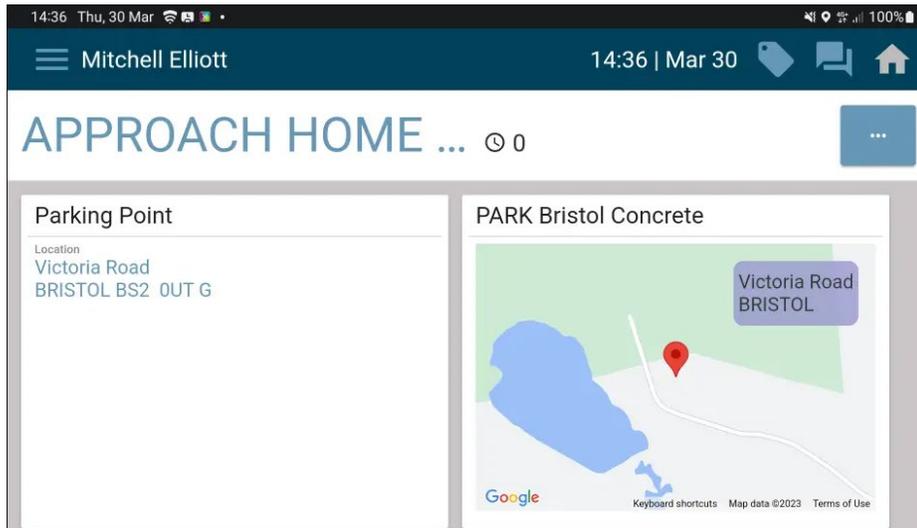
User sign out



User Sign Out



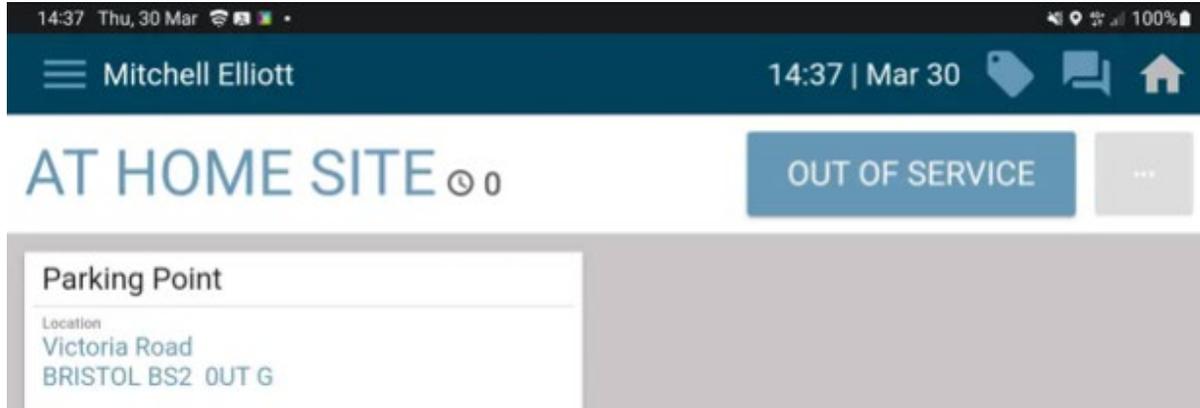
User arrives back at the plant and is effectively “idle”



A home run is assigned that will automatically update on the device for the user to action.



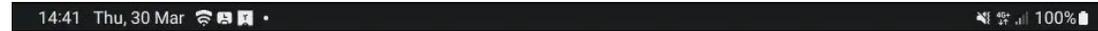
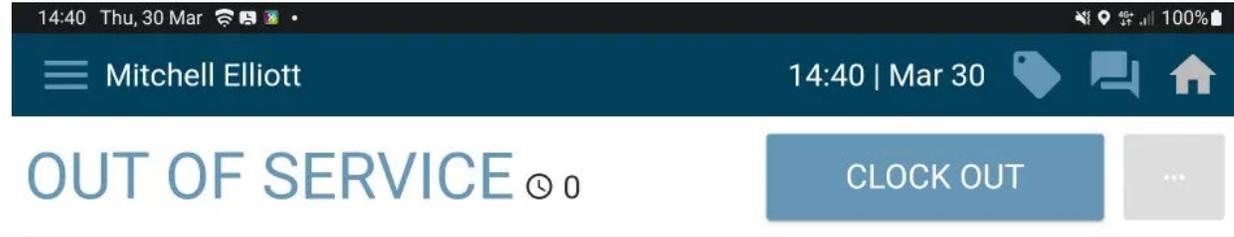
User Sign Out



Once the geo fence has been broken, TrackIT will update to “At Home Site” and then here the user clicks the “Out of Service” button to log off



User Sign Out



Logged Out

You have been logged out

Emp: Mitchell Elliott

Shift Hrs: 4,07

Today Hrs: 4,21

Wk Hrs: 11,64



This updates TrackIT status to "Out of Service". An additional button is presented (Clock Out) but the user does not need to select this button.

After a few seconds, the "Logged Out" screen will be presented.

This will present a summary of worked hours for the day and an accumulation of worked hours for the week. To progress with log out, user should select the green circle at the bottom of the screen.

This then allows the user to see the "Ok" button at the bottom of the page.

Selecting this button closes the TrackIT app.





TrackIT

New ways of working



Roster:

Currently:

The user receives a message generated by the roster in SyncroTess to tell them where they need to be and what time.

Issue:

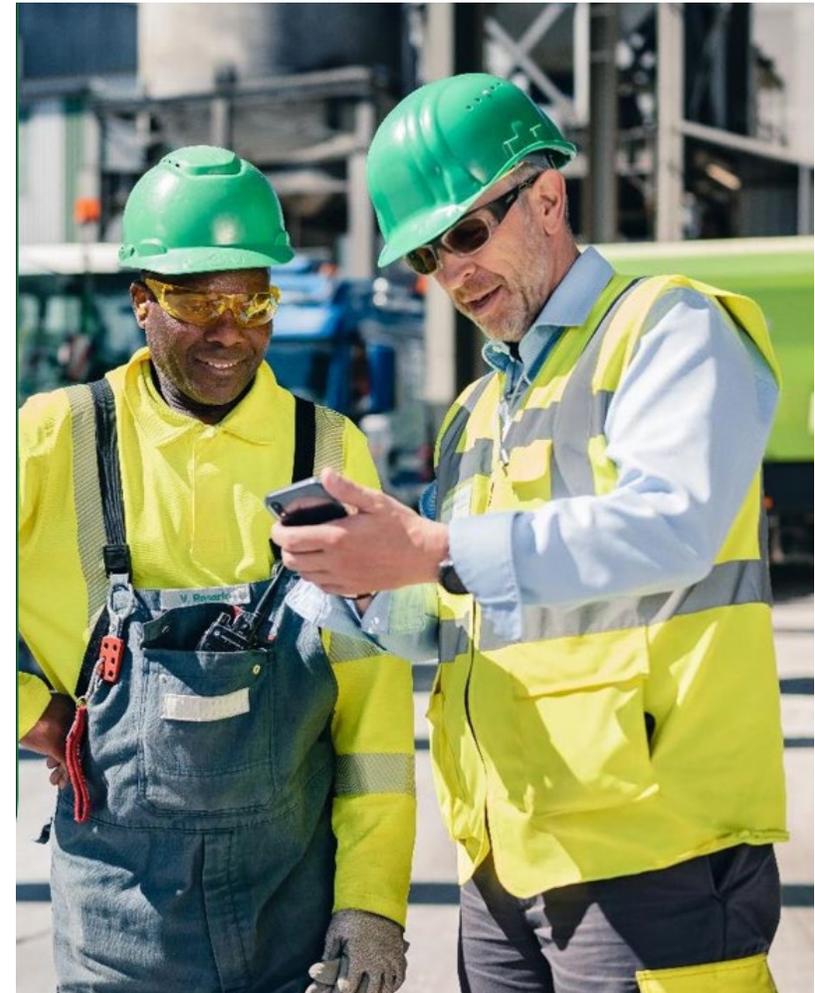
The ability to do this is not available in TrackIT.

Solution:

OnTime is the website used to see what is planned for a user for the next day.

This will be available on the TrackIT device.

The web page link can be copied onto a personal phone.



User Breakdown:

Currently:

In Cadis, the user currently has the ability to log off when breakdown is applied, if a home run has been sent.

Issue:

The ability to do this is not available in TrackIT.

Solution:

The user has first to Finish Breakdown and then, if Home Run is applied via SyncroTESS, accept the home run to log out.



User Break:

Currently:

A user puts themselves on break for a certain time period in Cadis and when that time period is over, the break is completed automatically and work can be allocated to the vehicle.

Issue:

The ability to do this is not available in TrackIT.

Solution:

The user has to confirm that the break is completed in TrackIT.



Call Back Feature:

Currently:

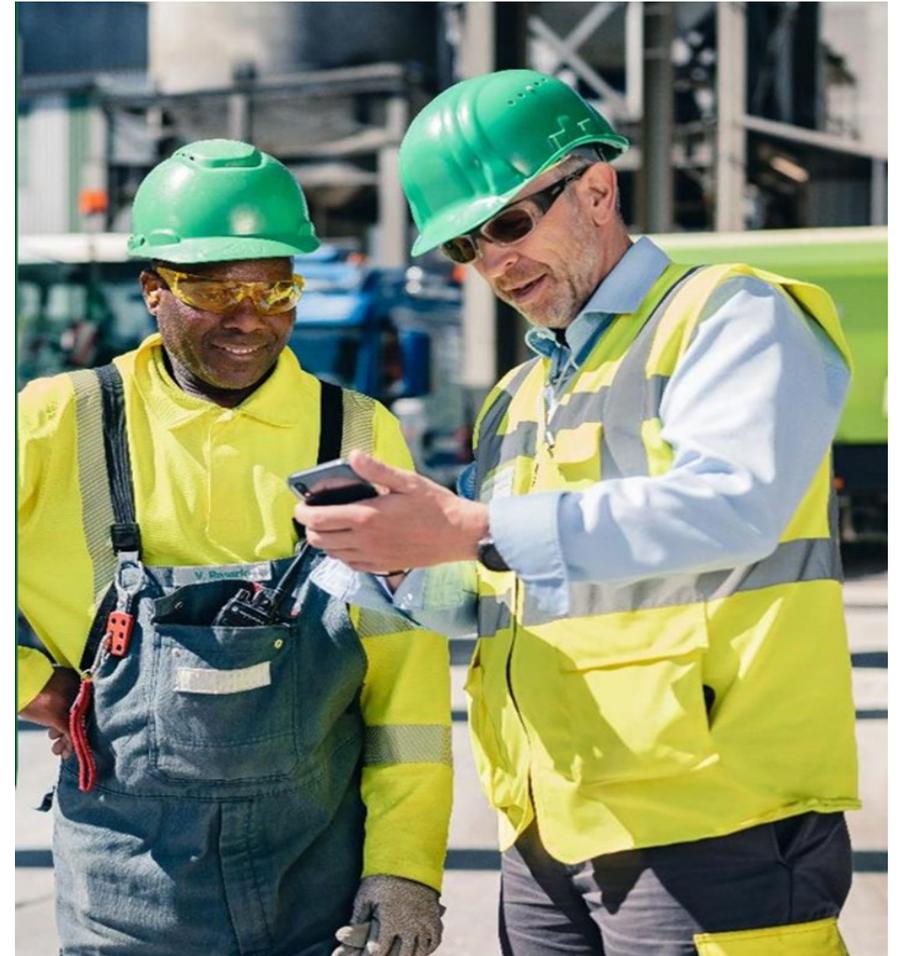
The user has the ability to request the CSC gives them a call in Cadis.

Issue:

The ability to do this is not available in TrackIT.

Solution:

In TrackIT, the user can send a message template that says, “Please give me a call” instead in the messaging service similar to what is in Cadis



Appendix



Home Screen

This button takes you back to the status screen of TrackIT. Here you will see assignment and delivery address details (as well as any sent / received messages).



Mobile Ticket

This button takes the user to the "Mobile Ticket", if one is available.



Messages Icon

This button takes the user to the "Messages" feature of TrackIT. Here the user will be able to see any sent / received messages. This area is also where the user would send messages.



Menu Icon

This button can be used to pull up a menu on the left hand side of the screen. This menu is an alternate option a user can use to select the different features of TrackIT (E.G "Home", "Messages", "Mobile Ticket" etc)



Ellipsis Button

This button can be used to provide status updates incase of any missed geofences. This button will also allow the user to apply a break / breakdown.

